

LGSL - LGIL MAPPING

Metadata

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Title.Alternative	LGSL to LGIL mapping	

Complete List

LGSL 3.05 Terms

Abandoned shopping trolleys

Accounts - accounting

Accounts - financial management

Accounts - financial planning

Accounts - fund management

Accounts - management and control

Accounts - revenue and customs

Animals - dead - removal

Animals - dog bins

Animals - dog fouling

Animals - dogs - registration

Animals - dogs - warden services

Animals - inspection

Animals - pests - control

Animals - stray

Animals - welfare services

Archaeology - consultancy

Archaeology - excavations and surveys

Archives - access

Archives - enquiries

Archives - general information

Archives - loans, donations bequests and sales

Archives - withdrawals

LGIL 1.00 Terms

0 - Applications for service

2 - Collecting revenue

8 - Providing information

17 - Reporting

0 - Applications for service

8 - Providing information

0 - Applications for service

8 - Providing information

0 - Applications for service

8 - Providing information

0 - Applications for service

8 - Providing information

8 - Providing information

6 - Providing access to community, professionals or business networks

8 - Providing information

0 - Applications for service

4 - Paying for goods and services

8 - Providing information

0 - Applications for service

8 - Providing information

8 - Providing information

0 - Applications for service

8 - Providing information

8 - Providing information

0 - Applications for service

8 - Providing information

8 - Providing information

0 - Applications for service

8 - Providing information

8 - Providing information

8 - Providing information

Arts - development	8 - Providing information
Arts - information	8 - Providing information
Asylum seekers - advice and support	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Asylum seekers - nationality checking	8 - Providing information
Banking - credit unions	8 - Providing information
Banking - municipal banking - information	8 - Providing information
Benefits - fraud investigation	0 - Applications for service 8 - Providing information
Benefits - hospitalisation	8 - Providing information
Birth - certificates - corrections and re-registrations	0 - Applications for service 8 - Providing information 9 - Regulation
Birth - historical searches	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Birth - registering	8 - Providing information 9 - Regulation
Birth - stillbirths - registering	8 - Providing information 9 - Regulation
Boats - boat and trailer parking	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Boats - houseboats	4 - Paying for goods and services 8 - Providing information
Boats - launch service	8 - Providing information
Boats - launching and recovery facilities	0 - Applications for service 8 - Providing information
Boats - mooring space - waiting lists	0 - Applications for service 8 - Providing information
Boats - moorings	0 - Applications for service 8 - Providing information
Boats - registration	0 - Applications for service 8 - Providing information
Boats - winter storage facilities	0 - Applications for service 8 - Providing information

Business - advice	6 - Providing access to community, professionals or business networks
	8 - Providing information
Business - business plans - advice	6 - Providing access to community, professionals or business networks
	8 - Providing information
Business - co-operatives - development	8 - Providing information
Business - council awards	0 - Applications for service
	6 - Providing access to community, professionals or business networks
	8 - Providing information
Business - directories	6 - Providing access to community, professionals or business networks
	8 - Providing information
Business - exporters' forums	6 - Providing access to community, professionals or business networks
	8 - Providing information
Business - food retailing - information and advice	3 - Consultation
Business - food safety - illness and contamination	8 - Providing information
Business - food safety - inspections	8 - Providing information
Business - food safety - regulations	8 - Providing information
Business - food safety - risk assessment	0 - Applications for service
Business - notification to council - employees	8 - Providing information
Business - rates - account enquiries	0 - Applications for service
	2 - Collecting revenue
	8 - Providing information
Business - rates - annual notification	0 - Applications for service
	2 - Collecting revenue
	8 - Providing information
Business - rates - reductions	0 - Applications for service
	8 - Providing information
Business - registering premises	0 - Applications for service
	8 - Providing information
Business - security - advice and support	8 - Providing information
Business broadband campaign	6 - Providing access to

Business Process Improvement	community, professionals or business networks 8 - Providing information 0 - Applications for service 8 - Providing information
Canals and waterways	8 - Providing information
Car parks - council	4 - Paying for goods and services 8 - Providing information
Car parks - private	8 - Providing information
Care - alternative providers	6 - Providing access to community, professionals or business networks 8 - Providing information
Care - at home	0 - Applications for service 1 - Booking venues, resources and courses 8 - Providing information
Care - home assessment	0 - Applications for service 8 - Providing information
Care - shared care for adults	8 - Providing information
Care - support for young people leaving care	6 - Providing access to community, professionals or business networks 7 - Providing benefits and grants 8 - Providing information
Carers - adult	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Carers - adult - respite care	0 - Applications for service 8 - Providing information
Carers - advocacy	6 - Providing access to community, professionals or business networks 8 - Providing information
Carers - support groups and organisations	6 - Providing access to community, professionals or business networks 8 - Providing information
Ceremonies - citizenship	1 - Booking venues, resources

	and courses
	8 - Providing information
Ceremonies - naming	0 - Applications for service
	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Certificates - firearms	8 - Providing information
Certificates - shotgun	8 - Providing information
Childcare - child-minding information	0 - Applications for service
	8 - Providing information
Childcare - out of school hours	0 - Applications for service
	8 - Providing information
Childcare - services for childminders	0 - Applications for service
	8 - Providing information
Children and young people - advice	6 - Providing access to community, professionals or business networks
	8 - Providing information
Children and young people - advice and support for children in care	0 - Applications for service
	6 - Providing access to community, professionals or business networks
	8 - Providing information
Children and young people - chaperone service	0 - Applications for service
	8 - Providing information
Children and young people - child protection	0 - Applications for service
	8 - Providing information
Children and young people - child protection orders	8 - Providing information
Children and young people - children's hearings	6 - Providing access to community, professionals or business networks
	8 - Providing information
Children and young people - children's panel recruitment	0 - Applications for service
	8 - Providing information
Children and young people - drop in activities	1 - Booking venues, resources and courses
	8 - Providing information
	8 - Providing information
Children and young people - HIV / AIDS - advice and support	
Children and young people - hospice	8 - Providing information

care	
Children and young people - immunisation	8 - Providing information
Children and young people - maintenance payments	8 - Providing information
Children and young people - midwifery services	8 - Providing information
Children and young people - organised activities	1 - Booking venues, resources and courses 8 - Providing information
Children and young people - parental custody	8 - Providing information
Children and young people - preventative services	8 - Providing information
Children and young people - registration of responsibilities for children	8 - Providing information
Children and young people - residential care	0 - Applications for service 8 - Providing information
Children and young people - respite care	0 - Applications for service 8 - Providing information
Children and young people - shared care	0 - Applications for service 8 - Providing information
Children and young people - young carers - support and advice	6 - Providing access to community, professionals or business networks 8 - Providing information
Children and young people - Young Scot Card	0 - Applications for service 8 - Providing information
Children and young people - youth leadership training	0 - Applications for service 8 - Providing information
Civil emergencies - business continuity advice	8 - Providing information
Civil emergencies - emergency plan	6 - Providing access to community, professionals or business networks 8 - Providing information
Civil emergencies - flooding	8 - Providing information
Civil emergencies - gas pipelines	8 - Providing information
Civil emergencies - major accident hazards	8 - Providing information
Civil emergencies - social and psychological support	8 - Providing information
Civil partnerships	0 - Applications for service

	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Coastline - beach patrols	8 - Providing information
Coastline - events	8 - Providing information
Coastline - protection	3 - Consultation
	8 - Providing information
Community assemblies and committees - schedule of meetings	8 - Providing information
Community centres	1 - Booking venues, resources and courses
	8 - Providing information
Community Councils - information	8 - Providing information
Community development - regeneration projects	3 - Consultation
	8 - Providing information
Community development - resource procurement - European funding	6 - Providing access to community, professionals or business networks
	8 - Providing information
Community planning - rural development	8 - Providing information
Community safety	6 - Providing access to community, professionals or business networks
	8 - Providing information
Community safety - lane gating	0 - Applications for service
	8 - Providing information
Community strategy	3 - Consultation
	8 - Providing information
Community wardens	0 - Applications for service
	8 - Providing information
Complaints - procedure	0 - Applications for service
	8 - Providing information
Conference, hall and meeting room hire	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Consumer advice	6 - Providing access to community, professionals or

Copyright - re-use of public sector information	business networks
Council - approved suppliers	8 - Providing information
Council - civic recognition - people	0 - Applications for service
Council - commercial activities - calibration and testing	8 - Providing information
Council - commercial activities - catering, sales and vending	0 - Applications for service
Council - commercial activities - equipment hire - civic events	8 - Providing information
Council - commercial activities - MOT testing	0 - Applications for service
Council - commercial activities - sundry items and publications	4 - Paying for goods and services
Council - common good funds	8 - Providing information
Council - complaints - advocacy for complainants	4 - Paying for goods and services
Council - consultation - open forums	8 - Providing information
Council - consultation - service delivery	9 - Regulation
Council - festive decorations	4 - Paying for goods and services
Council - media and publicity protocols	8 - Providing information
Council - minutes, agendas and reports	8 - Providing information
Council - news and information releases	8 - Providing information
Council - parish/town council and councillors	8 - Providing information
Council - performance - customer satisfaction surveys	3 - Consultation
	8 - Providing information

Council - performance - indicators	3 - Consultation 8 - Providing information
Council - permission to film and photograph	0 - Applications for service 8 - Providing information
Council - permission to host events	0 - Applications for service 8 - Providing information
Council - procurement - contracts lists	8 - Providing information
Council - procurement - contracts management	8 - Providing information
Council - procurement - policy	8 - Providing information
Council - property - register	8 - Providing information
Council - publications	8 - Providing information
Council - risk management - insurance claims	0 - Applications for service 8 - Providing information
Council - services - residents change of circumstances	0 - Applications for service 8 - Providing information
Council - spending plans - consultation	3 - Consultation 8 - Providing information
Council passes - leisure and sport	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Council tax - annual notification	0 - Applications for service 2 - Collecting revenue 8 - Providing information
Council tax - band reductions	0 - Applications for service 8 - Providing information
Council tax - benefit - appeals	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Council tax - benefit - backdated claim	0 - Applications for service 2 - Collecting revenue 7 - Providing benefits and grants 8 - Providing information
Council tax - benefit - current claim	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Council tax - benefit - new claim	0 - Applications for service 7 - Providing benefits and grants

Council tax - benefit - overpayments	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Council tax - benefit - renewal	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Council tax - discount	8 - Providing information 0 - Applications for service
Council tax - exemptions	8 - Providing information 0 - Applications for service
Council tax - individual account enquiries	8 - Providing information 0 - Applications for service 2 - Collecting revenue
Council websites - accessibility	8 - Providing information
Councillors - declaration of interest	8 - Providing information
Councillors - general information	8 - Providing information
Councillors - surgeries	8 - Providing information
Countryside - Access Land	8 - Providing information
Countryside - conservation	8 - Providing information
Countryside - educational packs	8 - Providing information
Countryside - events	1 - Booking venues, resources and courses 8 - Providing information
Countryside - forests and woodland - management	8 - Providing information
Countryside - general information	8 - Providing information
Countryside - local access forums	3 - Consultation 8 - Providing information
Countryside - management projects	8 - Providing information
Countryside - ranger services	6 - Providing access to community, professionals or business networks 8 - Providing information
Countryside - residential study centres	0 - Applications for service 8 - Providing information
Countryside - surveys	8 - Providing information
Countryside - visitor centres	8 - Providing information
Countryside - volunteers	8 - Providing information
Crime - firearms	8 - Providing information
Crime - hate crime	0 - Applications for service

Crime - investigation	8 - Providing information
Crime - Neighbourhood watch	8 - Providing information
Crime - prevention	8 - Providing information
Crime - public disorder	8 - Providing information
Crime prevention - home security assessment	8 - Providing information
Data Protection	8 - Providing information
Death - bereavement - advice and support	8 - Providing information
Death - exhumations	8 - Providing information
Death - funerals - burials	8 - Providing information
Death - funerals - buying a grave	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Death - funerals - civil	0 - Applications for service 1 - Booking venues, resources and courses 4 - Paying for goods and services 8 - Providing information
Death - funerals - cost information	0 - Applications for service 8 - Providing information
Death - funerals - cremations	8 - Providing information
Death - funerals - independent	4 - Paying for goods and services 8 - Providing information
Death - funerals - low cost	8 - Providing information
Death - funerals - memorial construction	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Death - funerals - records	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Death - historical searches	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Death - mortuaries	8 - Providing information
Death - registering	8 - Providing information

	9 - Regulation
Death - repatriation of bodies - abroad	8 - Providing information
Death - repatriation of bodies - England and Wales	8 - Providing information
Demonstrations and parades - granting of permission	8 - Providing information
Disabled and older people - rail card	8 - Providing information
Disabled people - bus passes	0 - Applications for service 8 - Providing information
Disabled people - employment and training schemes	0 - Applications for service 8 - Providing information
Disabled people - home adaptations and aids	0 - Applications for service 8 - Providing information
Disabled people - independence at home	8 - Providing information
Disabled people - parking bays	0 - Applications for service 8 - Providing information
Disabled people - parking permits - blue badge	0 - Applications for service 8 - Providing information
Disabled people - personal transport - motability scheme	1 - Booking venues, resources and courses 8 - Providing information
Disabled people - specialist equipment	1 - Booking venues, resources and courses 8 - Providing information
Disabled people - taxi card	0 - Applications for service 8 - Providing information
Discretionary Housing Payment	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Drainage - help and advice	8 - Providing information
Education - adult - courses	0 - Applications for service 1 - Booking venues, resources and courses 3 - Consultation 4 - Paying for goods and services 8 - Providing information
Education - adult - opportunities in Europe	8 - Providing information
Education - behaviour development	8 - Providing information
Education - citizenship	8 - Providing information
Education - consultations	3 - Consultation

Education - early years - grant	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - disabled students allowance	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - education maintenance award	8 - Providing information 0 - Applications for service 3 - Consultation 7 - Providing benefits and grants
Education - grants - free school meals	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - home to education establishment travel support	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - school access funds	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - school maintenance grant	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants - student awards	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - grants- school clothing grants/vouchers	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - international students	8 - Providing information 0 - Applications for service
Education - loans - student loan	8 - Providing information 0 - Applications for service
Education - mentoring schemes	8 - Providing information 0 - Applications for service

Education - musical instrument hire	8 - Providing information 0 - Applications for service 4 - Paying for goods and services
Education - nurseries - grants	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Education - special educational needs - assessment	8 - Providing information 0 - Applications for service
Education - special educational needs - co-ordinated support plan	8 - Providing information
Education - special educational needs - placement in mainstream schools	0 - Applications for service 8 - Providing information
Education - special educational needs - transport	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Education - sports - coaching	0 - Applications for service 1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Education - transport for 16-19 year olds	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Education - tuition - instrumental	0 - Applications for service 8 - Providing information
Elections - electoral nominations	8 - Providing information
Elections - electoral register	0 - Applications for service 8 - Providing information
Elections - postal votes	0 - Applications for service 8 - Providing information
Elections - proxy votes	0 - Applications for service 8 - Providing information
Elections - results - publication	8 - Providing information
Elections - voting	0 - Applications for service 8 - Providing information
Emergencies - air ambulance	8 - Providing information

Emergencies - air rescue	8 - Providing information
Emergencies - cave rescue	8 - Providing information
Emergencies - inshore rescue	8 - Providing information
Emergencies - major incident clean up/repair	8 - Providing information
Emergencies - major incident response	8 - Providing information
Emergencies - medical	8 - Providing information
Emergencies - medical control	8 - Providing information
Emergencies - mountain rescue	8 - Providing information
Emergencies - offshore rescue	8 - Providing information
Emergencies - road traffic accidents	8 - Providing information
Emergencies - severe weather warnings	8 - Providing information
Emergencies - veterinary services	8 - Providing information
Emergencies - water/flood rescue	8 - Providing information
Emergencies - winter weather	8 - Providing information
Energy - efficiency advice and assessment	0 - Applications for service 8 - Providing information
Environmental information regulations	8 - Providing information
Environmental services - ecology and geology	8 - Providing information
Environmental services - geotechnonology	8 - Providing information
Environmental services - private water supply analysis	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Equalities and diversity - assessment and consultation	3 - Consultation 8 - Providing information
Exhibitions - temporary	8 - Providing information
Facilities - accessible buildings	
Facilities - air handling units	
Facilities - asbestos	
Facilities - catering services	
Facilities - council offices	
Facilities - energy and fuel	
Facilities - graphic design	
Facilities - hazardous substances	
Facilities - internal room bookings	
Facilities - noise	
Facilities - planned maintenance	
Facilities - printing and copying	
Facilities - reactive repairs	
Facilities - staff/visitor car parking	

Facilities - vehicle maintenance	
Facilities - water	
Families - babysitting services - information	1 - Booking venues, resources and courses 8 - Providing information
Families - family centres	6 - Providing access to community, professionals or business networks 8 - Providing information
Families - parenting orders	8 - Providing information
Farming - advice and support	8 - Providing information
Farming - farm management	3 - Consultation 8 - Providing information
Farming - feed hygiene registration	0 - Applications for service 8 - Providing information
Fire and rescue - arson reduction	8 - Providing information
Fire and rescue - attending automatic alarms	8 - Providing information
Fire and rescue - attending fires	8 - Providing information
Fire and rescue - community safety	8 - Providing information
Fire and rescue - fire certificates - factories	0 - Applications for service 8 - Providing information 9 - Regulation
Fire and rescue - fire certificates - hotels/boarding houses	0 - Applications for service 8 - Providing information 9 - Regulation
Fire and rescue - fire certificates - offices	0 - Applications for service 8 - Providing information 9 - Regulation
Fire and rescue - fire certificates - railways	8 - Providing information
Fire and rescue - fire certificates - shops	0 - Applications for service 8 - Providing information 9 - Regulation
Fire and rescue - fire safety education	8 - Providing information
Fire and rescue - fire warden/commercial training	0 - Applications for service 1 - Booking venues, resources and courses 8 - Providing information
Fire and rescue - hazardous chemical (HAZCHEM) incidents	8 - Providing information
Fire and rescue - home fire safety check	0 - Applications for service 6 - Providing access to

	community, professionals or business networks
	8 - Providing information
Fire and rescue - hydrants maintenance	8 - Providing information
Fire and rescue - post-incident support	8 - Providing information
Fire and rescue - radiation	8 - Providing information
Fire and rescue - regulations - business enforcement	8 - Providing information
Fire and rescue - regulations - residential enforcement	8 - Providing information
Fire and rescue - securing premises after incidents	8 - Providing information
Fire and rescue - special services	8 - Providing information
Fire and rescue - workplace regulations	8 - Providing information
Freedom of Information - advice	0 - Applications for service
	8 - Providing information
Gambling act - licensing premises	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Grants - business	0 - Applications for service
	6 - Providing access to community, professionals or business networks
	7 - Providing benefits and grants
	8 - Providing information
Grants - business security	0 - Applications for service
	7 - Providing benefits and grants
	8 - Providing information
Grants - community	7 - Providing benefits and grants
	8 - Providing information
Grants - community facilities	8 - Providing information
Grants - home renovation	0 - Applications for service
	7 - Providing benefits and grants
	8 - Providing information
Grants - Safeguarding children and supporting families	7 - Providing benefits and grants
	8 - Providing information

Grants - sporting clubs	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Grants - sports	0 - Applications for service 8 - Providing information
Grants - voluntary organisations	8 - Providing information
Grants - Youth Opportunity Fund	0 - Applications for service 3 - Consultation 7 - Providing benefits and grants 8 - Providing information
Health - advice	6 - Providing access to community, professionals or business networks 8 - Providing information 8 - Providing information
Health - infectious diseases - investigation	8 - Providing information
Health - public health - cooling tower registration	0 - Applications for service 8 - Providing information
Health - vaccinations - information and advice	8 - Providing information
Health and safety - scientific services	0 - Applications for service 8 - Providing information
Homelessness - advice and support	6 - Providing access to community, professionals or business networks 8 - Providing information
Housing - accommodation certificates - fitness for human habitation	0 - Applications for service 8 - Providing information 9 - Regulation
Housing - allocations - re-housing decision appeal	0 - Applications for service 8 - Providing information
Housing - allocations - allocated council homes	8 - Providing information
Housing - allocations - allocation system	8 - Providing information
Housing - allocations - change of tenancy	0 - Applications for service 8 - Providing information
Housing - allocations - furnished tenancies	0 - Applications for service 8 - Providing information
Housing - allocations - general information	8 - Providing information
Housing - allocations - hard to let	8 - Providing information

properties	
Housing - allocations - registering for a council property	0 - Applications for service 8 - Providing information
Housing - alterations by tenants	8 - Providing information
Housing - associations - financial assistance	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - associations - nomination and registration	0 - Applications for service 8 - Providing information
Housing - benefit - appeals	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - benefit - backdated claims	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - benefit - current claim	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - benefit - new claim	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - benefit - overpayments	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - benefit - renewal	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - Care and Repair scheme	0 - Applications for service 8 - Providing information
Housing - clearance and re-housing	8 - Providing information
Housing - community safety	0 - Applications for service 8 - Providing information
Housing - council - rent setting	8 - Providing information
Housing - council - caretaking	0 - Applications for service 8 - Providing information
Housing - council - communal heating	2 - Collecting revenue

charge	8 - Providing information
Housing - council - current tenancy arrears	2 - Collecting revenue 8 - Providing information
Housing - council - deeds	8 - Providing information
Housing - council - evictions	8 - Providing information
Housing - council - home insurance	2 - Collecting revenue 8 - Providing information
Housing - council - home modernisation	8 - Providing information
Housing - council - improvement strategy	8 - Providing information
Housing - council - insurance claims	0 - Applications for service 8 - Providing information
Housing - council - late tenancy arrears - rents	2 - Collecting revenue 8 - Providing information
Housing - council - lighting	0 - Applications for service 8 - Providing information
Housing - council - modernisation schemes	8 - Providing information
Housing - council - mutual exchange	0 - Applications for service 8 - Providing information
Housing - council - new home purchase grants	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - council - rechargeable repairs	0 - Applications for service 8 - Providing information
Housing - council - rent	2 - Collecting revenue 8 - Providing information
Housing - council - right to buy	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Housing - council - services and communal repairs	0 - Applications for service 8 - Providing information
Housing - council - tenants - advice and support	8 - Providing information
Housing - council - unauthorised occupants	0 - Applications for service 8 - Providing information
Housing - crime support and assistance	0 - Applications for service 8 - Providing information
Housing - empty residential properties	8 - Providing information
Housing - general information and	8 - Providing information

advice	
Housing - improvement and repairs - loans	0 - Applications for service 2 - Collecting revenue 8 - Providing information
Housing - improvements - adaptations of council property	0 - Applications for service 8 - Providing information
Housing - improvements - disability facility grant for a private property	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - improvements - home repair assistance grant	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - improvements - housing renovation grant for a private property	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - improvements - renovation grants	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Housing - improvements - temporary accommodation	0 - Applications for service 8 - Providing information
Housing - introductory council tenancies	0 - Applications for service 8 - Providing information
Housing - landlords accreditation scheme	0 - Applications for service 8 - Providing information 9 - Regulation
Housing - legal advice and support	8 - Providing information
Housing - low cost home ownership	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Housing - mediation	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Housing - multiple occupation - fair rents inspection	0 - Applications for service 8 - Providing information
Housing - multiple occupation - register	0 - Applications for service

Housing - multiple occupation - safety inspection	8 - Providing information
Housing - nuisance and threatening behaviour	0 - Applications for service
Housing - private tenants - advice and support	8 - Providing information
Housing - public health advice	8 - Providing information
Housing - referrals to housing associations and other local authorities	6 - Providing access to community, professionals or business networks
	8 - Providing information
Housing - rent determination	8 - Providing information
Housing - repairs - communal areas	8 - Providing information
Housing - repairs - council property	0 - Applications for service
	8 - Providing information
Housing - repairs - decoration and disturbance allowances	0 - Applications for service
	7 - Providing benefits and grants
	8 - Providing information
Housing - repairs - emergency out of hours repairs	8 - Providing information
Housing - repairs - overdue repairs - discretionary allowance	0 - Applications for service
	7 - Providing benefits and grants
	8 - Providing information
Housing - sheltered - council tenants	0 - Applications for service
	8 - Providing information
Housing - sheltered - homeless people	0 - Applications for service
	8 - Providing information
Housing - sheltered - housing association tenants	0 - Applications for service
	8 - Providing information
Housing - sheltered - non-council tenants	0 - Applications for service
	8 - Providing information
Housing - sheltered - older people	0 - Applications for service
	8 - Providing information
Housing - social housing policy	6 - Providing access to community, professionals or business networks
	8 - Providing information
Housing - special needs - capital grants	0 - Applications for service
	7 - Providing benefits and grants

Housing - support to tenants	8 - Providing information 0 - Applications for service
Housing - surveying - major repairs	8 - Providing information
Housing - tenancy issues	8 - Providing information
Housing - tenant participation	3 - Consultation 8 - Providing information
ICT - business continuity	
ICT - data management	
ICT - hardware	
ICT - help desk	
ICT - networks	
ICT - peripherals	
ICT - software	
ICT - Web site	
Information management	
Jobs - careers advice	6 - Providing access to community, professionals or business networks 8 - Providing information
Jobs - careers in environmental health - placements	0 - Applications for service 1 - Booking venues, resources and courses 8 - Providing information
Jobs - employment - advice	6 - Providing access to community, professionals or business networks 8 - Providing information
Jobs - employment and training initiatives	1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Jobs - equal opportunities - information	8 - Providing information
Jobs - local authority vacancies	0 - Applications for service 8 - Providing information
Jobs - New Deal - traineeships	8 - Providing information
Jobs - sports employment	0 - Applications for service 8 - Providing information
Jobs - vetting of contract and supplier staff	6 - Providing access to community, professionals or business networks

Land and property - area search service	8 - Providing information 0 - Applications for service 4 - Paying for goods and services
Land and property - availability lists	8 - Providing information
Land and property - building control	8 - Providing information 0 - Applications for service
Land and property - building warrants	8 - Providing information 0 - Applications for service 4 - Paying for goods and services
Land and property - commercial lettings	8 - Providing information 0 - Applications for service 2 - Collecting revenue
Land and property - compulsory acquisition - private property	8 - Providing information 0 - Applications for service
Land and property - council environmental health services - out of hours emergencies	8 - Providing information 0 - Applications for service
Land and property - crofting and rural house purchase grants	8 - Providing information 0 - Applications for service 7 - Providing benefits and grants
Land and property - dangerous structures - public safety	8 - Providing information 0 - Applications for service
Land and property - demolitions - alternative housing for council tenants	8 - Providing information
Land and property - demolitions - assessment	3 - Consultation 8 - Providing information
Land and property - demolitions - control and advice	8 - Providing information
Land and property - demolitions - council tenants' responsibilities	8 - Providing information
Land and property - demolitions - disturbance allowance for council tenants	7 - Providing benefits and grants 8 - Providing information
Land and property - demolitions - enforcement	8 - Providing information
Land and property - derelict properties - public safety	0 - Applications for service 8 - Providing information
Land and property - estates management	8 - Providing information
Land and property - garages - arrears	2 - Collecting revenue

Land and property - garages - lettings	8 - Providing information 0 - Applications for service
Land and property - grass cutting	8 - Providing information 0 - Applications for service
Land and property - grazing	8 - Providing information
Land and property - historic sites - maintenance	8 - Providing information
Land and property - improvement	8 - Providing information
Land and property - local land charges - personal search	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Land and property - local land charges search	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Land and property - property enquiries	0 - Applications for service 8 - Providing information
Land and property - property enquiries certificates	0 - Applications for service 8 - Providing information
Land and property - property searches	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Land and property - reclamation - support and advice	8 - Providing information
Land and property - statutory development plans	8 - Providing information
Land and property - valuations	0 - Applications for service 8 - Providing information
Land and property - voluntary acquisition - private property	0 - Applications for service 3 - Consultation 8 - Providing information
Languages - translating and interpreting services	8 - Providing information
Law - legal advice	6 - Providing access to community, professionals or business networks 8 - Providing information
Law - CCTV - procedures for the release of evidence	8 - Providing information
Law - coroners - sudden death	8 - Providing information

investigations	
Law - forensic science service	8 - Providing information
Law - legal aid	8 - Providing information
Law - wills and testaments - advice	8 - Providing information
Law - witness support	8 - Providing information
Legal - advice	
Legal - District Courts	
Legal - litigation support	
Leisure and sport - outdoor activity centres	8 - Providing information
Libraries - catalogues	0 - Applications for service 8 - Providing information
Libraries - children's services	0 - Applications for service 8 - Providing information
Libraries - computers and the internet	1 - Booking venues, resources and courses 8 - Providing information
Libraries - European Public Information Centre (EPIC) network	8 - Providing information
Libraries - fines	4 - Paying for goods and services 8 - Providing information
Libraries - general information	8 - Providing information
Libraries - how to join	0 - Applications for service 8 - Providing information
Libraries - information services	0 - Applications for service 8 - Providing information
Libraries - loan renewals	0 - Applications for service 8 - Providing information
Libraries - loans	0 - Applications for service 8 - Providing information
Libraries - local collections	8 - Providing information
Libraries - mobile library service	8 - Providing information
Libraries - online information resources	8 - Providing information
Libraries - reserving books and other items	0 - Applications for service 8 - Providing information
Libraries - sale of old books and publications	4 - Paying for goods and services 8 - Providing information
Libraries - schools - book exhibitions	8 - Providing information
Libraries - schools - book purchase scheme	7 - Providing benefits and grants 8 - Providing information

Libraries - schools - project loans	7 - Providing benefits and grants
Libraries - schools - talks	8 - Providing information
Libraries - Scottish Parliamentary information	8 - Providing information
Libraries - special collections	0 - Applications for service
	8 - Providing information
Libraries - special needs	8 - Providing information
Libraries - toy libraries	8 - Providing information
Licences - alcohol and entertainment - personal	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - alcohol and entertainment - premises	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - alcohol and entertainment - Temporary Event Notices	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - amusements with prizes	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - animal movement	0 - Applications for service
	8 - Providing information
	9 - Regulation
Licences - auction premises	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - betting offices	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation

Licences - boarding animals	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - boatman's	0 - Applications for service 8 - Providing information 9 - Regulation
Licences - bookmakers' permits	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - butchers shops	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - caravan site	0 - Applications for service 8 - Providing information 9 - Regulation
Licences - children and young people - employment byelaws	0 - Applications for service 8 - Providing information 9 - Regulation
Licences - cinemas	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - credit	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - dangerous animals	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - dog breeding	0 - Applications for service 4 - Paying for goods and services 8 - Providing information

Licences - door supervisors	9 - Regulation 0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Licences - door-to-door metal dealers	9 - Regulation 0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Licences - entertainments	9 - Regulation 0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Licences - explosives	9 - Regulation 0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Licences - fairgrounds	8 - Providing information
Licences - fireworks displays	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - game dealing	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - gaming machines	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - hackney carriages (taxis)	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - hackney carriages (taxis) - drivers' licences	0 - Applications for service 4 - Paying for goods and

	services
	8 - Providing information
	9 - Regulation
Licences - hairdresser	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - highway projection	0 - Applications for service
	8 - Providing information
	9 - Regulation
Licences - homes in multiple occupancy	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - house to house collection	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - late night catering	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - entertainments licences	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - hotels	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - off-sales	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - public houses	0 - Applications for service
	4 - Paying for goods and

	services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - refreshment licences	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - restaurants	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - licensed premises - restricted hotel licences	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - lotteries	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - markets	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - massage and special treatment	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - nursing agencies	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - obstructions - building materials	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation

Licences - obstructions - scaffolding and hoarding	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - performing animals	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - pet shops	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - pleasure boats	0 - Applications for service 8 - Providing information 9 - Regulation
Licences - poisons	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - private club	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - private hire drivers' licences	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - private hire operators' licences	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - private hire vehicle (minicab)	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation

Licences - public entertainment	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - riding establishments	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - sale of fireworks	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - second hand goods	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - self drive boats	0 - Applications for service 8 - Providing information 9 - Regulation
Licences - sex shops	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - skip operators	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - sports grounds	0 - Applications for service 3 - Consultation 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Licences - storage of fireworks	0 - Applications for service 8 - Providing information
Licences - storage of petroleum	0 - Applications for service 4 - Paying for goods and

	services
	6 - Providing access to community, professionals or business networks
	8 - Providing information
	9 - Regulation
Licences - street café	0 - Applications for service
	8 - Providing information
	9 - Regulation
Licences - street collection	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - street trading	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - Sunday trading notification	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - theatres	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - track betting	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - transport - voluntary sector	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - water sports	0 - Applications for service
	8 - Providing information
	9 - Regulation
Licences - weighbridge operator's	0 - Applications for service

	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - window cleaners - business	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - window cleaners - employee	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Licences - zoos	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Local Area Agreements	8 - Providing information
Local economy - development	8 - Providing information
Local economy - reports and forecasts	6 - Providing access to community, professionals or business networks
	8 - Providing information
Local Housing Allowance	0 - Applications for service
	7 - Providing benefits and grants
	8 - Providing information
Local Involvement Network (LINK)	0 - Applications for service
	3 - Consultation
	8 - Providing information
Markets - cleaning	8 - Providing information
Markets - farmers - information	8 - Providing information
Markets - information	8 - Providing information
Markets - stall rental	8 - Providing information
Marriage - arrangement and ceremonies	0 - Applications for service
	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Marriage - historical searches	0 - Applications for service

	4 - Paying for goods and services
	8 - Providing information
Marriage - registering a place of worship	0 - Applications for service
	8 - Providing information
	9 - Regulation
Marriage - renewal ceremonies	0 - Applications for service
	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
	8 - Providing information
Mayor - invitations	
Members - allowances	
Members - committee membership	
Members - communications	
Members - democratic services - advice	
Members - elections - polling stations	
Members - elections - results	
Members - executive forward plan	
Members - honours and awards	
Members - induction and training	
Members - minutes, agendas and reports	
Members - overview and scrutiny	
Members - political offices	
Members - secretariat	
Members of parliament - MPs and MEPs	8 - Providing information
- general information	
Memorials - maintenance	8 - Providing information
Museums - collections	8 - Providing information
Museums - events and exhibitions	8 - Providing information
Museums and galleries - enquiries	8 - Providing information
Museums and galleries - general information	8 - Providing information
Museums and galleries - loans donations and bequests	8 - Providing information
Museums and galleries - shops	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Older people - activities	0 - Applications for service
	1 - Booking venues, resources

	and courses
	8 - Providing information
Older people - bus passes	0 - Applications for service
	8 - Providing information
Parks and open spaces - events	1 - Booking venues, resources and courses
	8 - Providing information
Parks and open spaces - general information	8 - Providing information
Parks and open spaces - landscaping	8 - Providing information
Parks and open spaces - maintenance	3 - Consultation
	8 - Providing information
Parks and open spaces - outdoor	1 - Booking venues, resources and courses
	8 - Providing information
Planning - development control	8 - Providing information
Planning - advertisement control	8 - Providing information
Planning - allotments	0 - Applications for service
	8 - Providing information
Planning - building and landscape design services	8 - Providing information
Planning - conservation advice	0 - Applications for service
	8 - Providing information
Planning - conservation areas	8 - Providing information
Planning - consultation	3 - Consultation
	8 - Providing information
Planning - decision notices - statutory register	8 - Providing information
Planning - high hedges	0 - Applications for service
	8 - Providing information
Planning - land use proposals	8 - Providing information
Planning - landscape character assessment	8 - Providing information
Planning - listed buildings - statutory register	8 - Providing information
Planning - Local Development Framework	8 - Providing information
Planning - local plan - minerals	8 - Providing information
Planning - local plan - waste	8 - Providing information
Planning - local plans	8 - Providing information
Planning - natural heritage areas	8 - Providing information
Planning - policies - environmental policies	8 - Providing information

Planning - rights of way - advice and information	3 - Consultation
Planning - rights of way - enforcement	8 - Providing information
Planning - rights of way - maintenance	0 - Applications for service
Planning - street names and numbering - statutory register	8 - Providing information
Planning - transport policy	8 - Providing information
Planning - tree management	3 - Consultation
Planning - tree preservation orders	8 - Providing information
Planning - zoning - statutory register	0 - Applications for service
Planning applications - business property	8 - Providing information
	10 - Appealing
	0 - Applications for service
	3 - Consultation
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Planning applications - residential	10 - Appealing
	0 - Applications for service
	3 - Consultation
	4 - Paying for goods and services
	8 - Providing information
	9 - Regulation
Policy - retention schedules	
Pollution control - air handling units	8 - Providing information
Pollution control - air quality	8 - Providing information
Pollution control - asbestos	8 - Providing information
Pollution control - Clean Air Act approval	0 - Applications for service
Pollution control - construction	8 - Providing information
	3 - Consultation
	8 - Providing information
Pollution control - contaminated land	8 - Providing information
Pollution control - exhaust emission testing	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
Pollution control - hazardous substances	8 - Providing information
Pollution control - idling vehicles	4 - Paying for goods and

	services
	8 - Providing information
Pollution control - inspection and regulation of premises - Part B processes	0 - Applications for service 8 - Providing information 9 - Regulation
Pollution control - light pollution	0 - Applications for service 8 - Providing information
Pollution control - noise	8 - Providing information
Pollution control - nuisances	8 - Providing information
Pollution control - septic tank and cesspit emptying - information	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Pollution control - water	0 - Applications for service 8 - Providing information 8 - Providing information
Pollution control - water quality - monitoring	8 - Providing information
Ports and harbours - crantage	4 - Paying for goods and services 8 - Providing information
Ports and harbours - fork lifts - hire	8 - Providing information 8 - Providing information
Ports and harbours - information	0 - Applications for service
Ports and harbours - marine docking beds - applications	8 - Providing information
Ports and harbours - navigation and berthing	0 - Applications for service 8 - Providing information
Ports and harbours - pilotage - harbours	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Ports and harbours - rabies protection	6 - Providing access to community, professionals or business networks 8 - Providing information
Ports and harbours - storage lockers	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Ports and harbours - towing for marine and waterway vessels	0 - Applications for service 8 - Providing information
Ports and harbours - waste reception and disposal	8 - Providing information
Ports and harbours - weather data	8 - Providing information

Ports of entry - animals - importation	0 - Applications for service 8 - Providing information
Ports of entry - detention	8 - Providing information
Ports of entry - notification of consignment to be imported	0 - Applications for service 8 - Providing information
Ports of entry - notification of times of arrival	0 - Applications for service 8 - Providing information
Prospectuses for local areas about courses and qualifications available for 14-19 year-olds	0 - Applications for service 8 - Providing information
Public processions	0 - Applications for service 8 - Providing information
Public toilets	0 - Applications for service 8 - Providing information
Recycling - bags and containers	0 - Applications for service 8 - Providing information
Recycling - composters	0 - Applications for service 8 - Providing information
Recycling - general information	3 - Consultation 6 - Providing access to community, professionals or business networks 8 - Providing information
Recycling - residential collections	8 - Providing information
Recycling - sites	8 - Providing information
Referenda - general information	8 - Providing information
Refuse - area waste strategy	8 - Providing information
Refuse - commercial waste - clinical waste disposal	0 - Applications for service 8 - Providing information
Refuse - commercial waste - collection	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Refuse - commercial waste - disposal sites	8 - Providing information
Refuse - commercial waste - special trade collections	0 - Applications for service 8 - Providing information
Refuse - commercial waste - spillage	0 - Applications for service 8 - Providing information
Refuse - commercial waste - trade bins	0 - Applications for service 8 - Providing information
Refuse - flytipping	0 - Applications for service 8 - Providing information

Refuse - hazardous waste - collection	0 - Applications for service 6 - Providing access to community, professionals or business networks 8 - Providing information
Refuse - household waste - assisted collection	0 - Applications for service 8 - Providing information
Refuse - household waste - clinical	0 - Applications for service 8 - Providing information
Refuse - household waste - collection	0 - Applications for service 8 - Providing information
Refuse - household waste - disposal sites	8 - Providing information
Refuse - household waste - domestic bins	0 - Applications for service 8 - Providing information
Refuse - household waste - garden waste	0 - Applications for service 8 - Providing information
Refuse - household waste - special collections for large items	0 - Applications for service 8 - Providing information
Refuse - litter - enforcement	4 - Paying for goods and services 8 - Providing information
Refuse - litter - removal	0 - Applications for service 8 - Providing information
Refuse - litter bins	0 - Applications for service 8 - Providing information
Refuse - skip permits	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Refuse - skip services	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Registers - statutory - public roads	8 - Providing information
Registration - acupuncturist	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Registration - copy certificates	0 - Applications for service 4 - Paying for goods and services 8 - Providing information

Registration - food businesses	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Registration - motor salvage operator	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Registration - nursing agencies	0 - Applications for service 8 - Providing information
Registration - scrap metal - site registration	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Registration - tattooists, piercing and electrolysis	0 - Applications for service 4 - Paying for goods and services 8 - Providing information 9 - Regulation
Reservoirs - management	8 - Providing information
Road markings and signage - tourist signs	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Roads - access to property	0 - Applications for service 8 - Providing information
Roads - adoption agreements	0 - Applications for service 8 - Providing information
Roads - bridge strengthening	8 - Providing information
Roads - bridges	0 - Applications for service 8 - Providing information
Roads - closures and diversions	8 - Providing information
Roads - enforcement	8 - Providing information
Roads - flooding - drains and gullies	0 - Applications for service 8 - Providing information
Roads - gritting	0 - Applications for service 8 - Providing information
Roads - maintenance	0 - Applications for service 8 - Providing information
Roads - maintenance - structural surveys	8 - Providing information

Roads - markings and signage - cycle lanes and routes	8 - Providing information
Roads - markings and signage - red routes	8 - Providing information
Roads - markings and signage - road signs	8 - Providing information
Roads - markings and signage - street name plates	8 - Providing information
Roads - markings and signage - yellow lines	8 - Providing information
Roads - obstructions	0 - Applications for service 8 - Providing information
Roads - parking - council estates	8 - Providing information
Roads - pavements - maintenance	0 - Applications for service 8 - Providing information
Roads - pavements - obstructions	0 - Applications for service 8 - Providing information
Roads - pavements - personal injury	0 - Applications for service 8 - Providing information
Roads - pavements - stolen slabs	0 - Applications for service 8 - Providing information
Roads - road-works	8 - Providing information
Roads - safety - cameras	8 - Providing information
Roads - safety - cycling and walking to school	8 - Providing information
Roads - safety - cycling proficiency	8 - Providing information
Roads - safety - dangerous road junctions	8 - Providing information
Roads - safety - driver training	0 - Applications for service 1 - Booking venues, resources and courses 8 - Providing information
Roads - safety - pedestrian crossings	0 - Applications for service 8 - Providing information
Roads - safety - speed humps	8 - Providing information
Roads - safety - spillages	0 - Applications for service 8 - Providing information
Roads - safety - traffic schemes	8 - Providing information
Roads - school crossing patrols	8 - Providing information
Roads - snow clearance	0 - Applications for service 8 - Providing information
Roads - speed limits	8 - Providing information
Roads - stopping up	8 - Providing information

Roads - street cleaning programme	8 - Providing information
Roads - street furniture - provision and maintenance	0 - Applications for service 8 - Providing information
Roads - street lighting	0 - Applications for service 8 - Providing information
Roads - street parking - clamping and removal	8 - Providing information
Roads - street parking - enforcement	4 - Paying for goods and services 8 - Providing information
Roads - street parking - pavements	8 - Providing information
Roads - street parking - permits	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Roads - street parking - zones	8 - Providing information
Roads - traffic lights	0 - Applications for service 8 - Providing information
Roads - vehicle access - kerbs	0 - Applications for service 8 - Providing information
Roads - verges - maintenance	8 - Providing information
Roads - walls - maintenance	0 - Applications for service 8 - Providing information
Roads - weight limits	8 - Providing information
Safety - fireworks - advice	8 - Providing information
Safety - health and safety - accident reporting	6 - Providing access to community, professionals or business networks 8 - Providing information
Safety - health and safety - occupational health services	8 - Providing information
Safety - health and safety - prosecutions register	8 - Providing information
Safety - health and safety - regulation and inspection	8 - Providing information
Safety - health and safety - training courses	0 - Applications for service 1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Safety - health and safety at work -	0 - Applications for service

advice and training	1 - Booking venues, resources and courses
	8 - Providing information
Safety - health and safety at work - construction regulations	8 - Providing information
Safety - health and safety at work - investigation	9 - Regulation
	6 - Providing access to community, professionals or business networks
	8 - Providing information
Safety - home safety - advice	8 - Providing information
Safety - lifebelts - provision	8 - Providing information
Safety - petrol - delivery and storage	0 - Applications for service
	8 - Providing information
	9 - Regulation
Safety - syringes - disposal	8 - Providing information
Schools - admissions - appeals	0 - Applications for service
	8 - Providing information
Schools - assessment and performance	8 - Providing information
Schools - breakfast clubs	0 - Applications for service
	8 - Providing information
Schools - bullying and harassment policy	8 - Providing information
Schools - catering	4 - Paying for goods and services
	8 - Providing information
Schools - closures	8 - Providing information
Schools - clubs and activities	6 - Providing access to community, professionals or business networks
	8 - Providing information
Schools - complaints procedure	0 - Applications for service
	8 - Providing information
Schools - curriculum	8 - Providing information
Schools - development plans	8 - Providing information
Schools - education in hospital	8 - Providing information
Schools - exclusion of pupils	8 - Providing information
Schools - extended schools	8 - Providing information
Schools - general information	8 - Providing information
Schools - health promotion	6 - Providing access to community, professionals or business networks
	8 - Providing information
Schools - holiday schemes	0 - Applications for service
	8 - Providing information

Schools - home schooling	0 - Applications for service 8 - Providing information
Schools - language and cultural support	8 - Providing information
Schools - libraries - advice and training	8 - Providing information
Schools - mentors	0 - Applications for service 8 - Providing information
Schools - musical instruments - assisted purchase scheme	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Schools - nursery inspections	8 - Providing information
Schools - nursing	8 - Providing information
Schools - places - nursery	0 - Applications for service 8 - Providing information
Schools - places - primary	0 - Applications for service 8 - Providing information
Schools - places - secondary	0 - Applications for service 8 - Providing information
Schools - psychological, psychiatric or social work services	0 - Applications for service 8 - Providing information
Schools - pupil records	8 - Providing information
Schools - school governors	0 - Applications for service 8 - Providing information
Schools - supervised medication	8 - Providing information
Schools - support for gifted children	8 - Providing information
Schools - teenage pregnancy	8 - Providing information
Schools - term and holiday dates	8 - Providing information
Schools - transition between schools	8 - Providing information
Schools - transport	8 - Providing information
Schools - truancy	8 - Providing information
Schools - visits	8 - Providing information
Schools - work experience placements	0 - Applications for service 8 - Providing information
Smoking ban enforcement - enclosed public spaces	0 - Applications for service 4 - Paying for goods and services 8 - Providing information
Social services - adoptive homes	0 - Applications for service 8 - Providing information
Social services - adult placement	0 - Applications for service 8 - Providing information
Social services - advocacy for clients	0 - Applications for service 1 - Booking venues, resources

	and courses
	6 - Providing access to community, professionals or business networks
	8 - Providing information
Social services - alcohol - advice and support	1 - Booking venues, resources and courses
	6 - Providing access to community, professionals or business networks
	8 - Providing information
Social services - bail accommodation	8 - Providing information
Social services - bail information	8 - Providing information
Social services - bail supervision	8 - Providing information
Social services - Children's Hearings - Supervision Requirement	6 - Providing access to community, professionals or business networks
	8 - Providing information
Social services - client contact problems	8 - Providing information
Social services - Common Assessment Framework	8 - Providing information
Social services - community alarm services	0 - Applications for service
	8 - Providing information
Social services - community and day centres	1 - Booking venues, resources and courses
	8 - Providing information
Social services - Community Reparation Orders	8 - Providing information
Social services - community service orders	8 - Providing information
Social services - community support groups and organisations - information	6 - Providing access to community, professionals or business networks
	8 - Providing information
Social services - counselling	6 - Providing access to community, professionals or business networks
	8 - Providing information
Social services - court fines - supervision of payment	4 - Paying for goods and services
	8 - Providing information
Social services - debt counselling	1 - Booking venues, resources and courses

Social services - direct payments	6 - Providing access to community, professionals or business networks 8 - Providing information 0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Social services - diversion from prosecution scheme	6 - Providing access to community, professionals or business networks 8 - Providing information
Social services - drug treatment and testing orders	8 - Providing information
Social services - drugs - advice and support	1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Social services - fostering	0 - Applications for service 8 - Providing information
Social services - garden maintenance	0 - Applications for service 8 - Providing information
Social services - harassment - advice and support	6 - Providing access to community, professionals or business networks 8 - Providing information 8 - Providing information
Social services - HIV / AIDS - advice and support for adults	8 - Providing information
Social services - hospice care - adults	0 - Applications for service
Social services - hospitalisation - help returning home	8 - Providing information
Social services - hospitalisation - pet care	8 - Providing information
Social services - inclusion - leisure and social activities	8 - Providing information
Social services - incontinence laundry service	0 - Applications for service 8 - Providing information
Social services - intensive support and monitoring	8 - Providing information
Social services - keeping warm in winter - advice and support	0 - Applications for service 8 - Providing information

Social services - management of personal financial affairs	8 - Providing information
Social services - meals on wheels	0 - Applications for service 8 - Providing information
Social services - Means Enquiry Reports	8 - Providing information
Social services - needs assessment	0 - Applications for service 1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Social services - occupational therapy	0 - Applications for service 1 - Booking venues, resources and courses 8 - Providing information
Social services - out of hours support	8 - Providing information
Social services - parole reports	8 - Providing information
Social services - power of attorney - applications	8 - Providing information
Social services - probation orders	8 - Providing information
Social services - residential care - adult	0 - Applications for service 8 - Providing information
Social services - Single Shared Assessment	0 - Applications for service 8 - Providing information
Social services - Social Enquiry Reports	8 - Providing information
Social services - supervising attendance orders	6 - Providing access to community, professionals or business networks 8 - Providing information
Social services - support groups	8 - Providing information
Social services - throughcare	8 - Providing information
Social services - vulnerable adults - protection	8 - Providing information
Sponsors - sponsorship opportunities	8 - Providing information
Sports - clubs - directory	1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Sports - development	8 - Providing information
Sports - equipment hire	1 - Booking venues, resources

	and courses
	4 - Paying for goods and services
	8 - Providing information
Sports - facilities - information	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Sports - fishing - information	8 - Providing information
Sports - golf - municipal courses	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Sports - information and booking	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Sports - pitches and courts	1 - Booking venues, resources and courses
	4 - Paying for goods and services
	8 - Providing information
Staff - appraisal	
Staff - continuing professional development	
Staff - disciplinary procedures	
Staff - equal pay	
Staff - job analysis	
Staff - occupational health	
Staff - outplacement	
Staff - payroll	
Staff - public holidays	
Staff - redeployment	
Staff - reorganisations	
Staff - sickness management	
Staff - victimisation	
Staff - workplace bullying	
Statistics - census information	8 - Providing information
Statistics - economic information and analysis	8 - Providing information

Statutory register - common land and village greens	8 - Providing information
Sustainable development - general	8 - Providing information
Sustainable development - travel plans	8 - Providing information
Sustainable development - waste prevention	8 - Providing information
Tourism - accommodation - camping and caravan sites	1 - Booking venues, resources and courses 4 - Paying for goods and services 8 - Providing information
Tourism - accommodation - information	1 - Booking venues, resources and courses 6 - Providing access to community, professionals or business networks 8 - Providing information
Tourism - local attractions - information	6 - Providing access to community, professionals or business networks 8 - Providing information
Tourism - publicity grants	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Tourism - tourist information centres	0 - Applications for service 8 - Providing information
Tourism - zoos and farm parks	8 - Providing information
Town centres - closed circuit television (CCTV)	8 - Providing information
Town centres - crime prevention	8 - Providing information
Town centres - shop front improvement grants	0 - Applications for service 7 - Providing benefits and grants 8 - Providing information
Town twinning	3 - Consultation 6 - Providing access to community, professionals or business networks 7 - Providing benefits and grants 8 - Providing information
Trading standards - advice to businesses	6 - Providing access to

	community, professionals or business networks
	8 - Providing information
Trading standards - education	8 - Providing information
Trading standards - fair trading	6 - Providing access to community, professionals or business networks
	8 - Providing information
Trading standards - food labelling	8 - Providing information
Trading standards - food production - hygiene	0 - Applications for service
	8 - Providing information
	9 - Regulation
Trading standards - illegal street trading	8 - Providing information
Trading standards - product safety	8 - Providing information
Trading standards - retail	8 - Providing information
Trading standards - trader approval schemes	
Trading standards - under age sales	0 - Applications for service
	8 - Providing information
Trading standards - weights and measures	8 - Providing information
Transport - abnormal loads - notification	8 - Providing information
Transport - bus stops and shelters - positioning	0 - Applications for service
	8 - Providing information
Transport - car pooling schemes	0 - Applications for service
	8 - Providing information
Transport - community services	0 - Applications for service
	1 - Booking venues, resources and courses
	8 - Providing information
Transport - demand responsive transport	0 - Applications for service
	4 - Paying for goods and services
	8 - Providing information
Transport - journey planning	0 - Applications for service
	8 - Providing information
Transport - Park and Ride Schemes	8 - Providing information
Transport - patient transport	8 - Providing information
Transport - real time information	0 - Applications for service
	8 - Providing information
Transport - service changes	8 - Providing information
Transport - service disruption information	8 - Providing information

Transport - stations, stops and shelters	0 - Applications for service 8 - Providing information
Transport - taxi fare setting	8 - Providing information
Transport - taxi ranks - provision	8 - Providing information
Transport - ticketing	4 - Paying for goods and services 8 - Providing information
Transport - timetable information	8 - Providing information
Travelling people - provision of sites	8 - Providing information
Travelling people - support for children	3 - Consultation 8 - Providing information
Vandalism - flyposting - reporting and removal	0 - Applications for service 8 - Providing information
Vandalism - graffiti - reporting and removal	0 - Applications for service 8 - Providing information
Vandalism - prevention measures	0 - Applications for service 8 - Providing information
Vehicles - abandoned - reporting and procedures	0 - Applications for service 8 - Providing information
Volunteering - general information	8 - Providing information
Volunteering - youth projects	6 - Providing access to community, professionals or business networks 8 - Providing information
Water rates - domestic	2 - Collecting revenue 8 - Providing information
Welfare rights - advice	6 - Providing access to community, professionals or business networks 8 - Providing information
Welfare rights - benefits - advice and assessment	0 - Applications for service 8 - Providing information
Youth justice - action plan orders	8 - Providing information
Youth justice - community rehabilitation order	8 - Providing information
Youth justice - court procedures	8 - Providing information
Youth justice - final warning	8 - Providing information
Youth justice - implementation of orders	8 - Providing information
Youth justice - referral orders	8 - Providing information
Youth justice - reparation orders	8 - Providing information
Youth justice - supervision orders	8 - Providing information