

Local Government Interaction List

Metadata

Name	Content	Scheme
Coverage	UK	
Creator	LAWs Project, Information Architecture & Standards laws@esd-toolkit.org	
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The list defining type of interaction (publish information, make a payment, etc) supported by a resource. At its highest level LGIL corresponds with the interaction types used by the Best Value Performance Indicator (BVPI) 157 in measuring local authority e-enablement of services. Some interactions are further broken down to more accurately reflect detailed interactions. It is anticipated that the list will be further refined to support quite specific electronic interactions conducted through middleware using these standards. LGIL is provided as a 'scheme' for populating the e-GMS 'subject.interaction' element/refinement proposed by LAWs.

Top Level Heading

Applications for service

Booking venues, resources and courses

Collecting revenue

Consultation

Paying for goods and services

Procurement

Providing access to community, professionals or business networks

Providing benefits and grants

Providing information

Regulation

Top Two Level Heading

Applications for service

- . Appealing
- . Appointment booking
- . Changing circumstances
- . Complaining
- . Entitlement/eligibility checking
- . Renewing
- . Repairing
- . Replacing
- . Reporting
- . Status checking

Booking venues, resources and courses

- . Course booking
- . Reserving a resource
- . Venue/facility booking

Collecting revenue

Consultation

- . Customer surveys
- . Democratic consultation
- . Statutory consultation

Paying for goods and services

Procurement

Providing access to community, professionals or business networks

Providing benefits and grants

Providing information

Regulation

- . Enforcement
- . Issuing (licence, consent or permit)

Complete List

Applications for service

- . Appealing
- . Appointment booking
- . Changing circumstances
- . Complaining
- . Entitlement/eligibility checking
- . Renewing
- . Repairing
- . Replacing
- . Reporting
- . Status checking

Booking venues, resources and courses

- . Course booking
- . Reserving a resource
- . Venue/facility booking

Collecting revenue

Consultation

- . Customer surveys
- . Democratic consultation
- . Statutory consultation

Paying for goods and services

Procurement

Providing access to community, professionals or business networks

Providing benefits and grants

Providing information

Regulation

- . Enforcement
- . Issuing (licence, consent or permit)