



Local Government Category List Version 1.03

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Metadata

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Summary

This document was developed by the Local Authority Websites (LAWs) Project, Information Architecture & Standards Strand. It builds on the APLAWS Category List of April 2002 and prior versions of LGCL with contributions from local authorities via regional workshops, APLAWS+ piloting and direct input.

LGCL is made available for use, without guarantees and without licensing costs, by local authorities, community organisations and any other bodies referencing local and community resources.

Key Design Criteria

The following decisions have been made with respect to LGCL:

- It is poly-hierarchical (ie each term may appear more than once in the hierarchical structure. A term will have the same meaning wherever it appears).
- It provides a controlled vocabulary suitable to apply to subject metadata.
- Terms flagged as ‘categories’ provide a default local authority Web site navigation hierarchy from which individual Web sites may deviate to include more or less levels of detail in some areas and to accommodate varying information requirements between authorities.
- It includes one preferred term and any number of non-preferred terms for each concept.
- Once added, terms are never be removed from the List (subject to the exceptions in moving from mono- to poly-hierarchical in version 1.01). Terms may move position in the hierarchy between versions and may move between ‘preferred’ and ‘non-preferred’ for a concept.
- The List includes non-preferred terms, volunteered by local authorities, and related terms. Certain terms are identified as suitable for inclusion in the ‘A to Z’ page of a local authority Web site. Some terms are associated with standard shortcuts proposed for adoption by authorities.
- The XML version of the List provides scope notes for and version history information for terms.

Major Changes and Notes

- There has been a major revision of the entire list so that it conforms to a better default navigational list as well as keeping to the rules of a controlled vocabulary. To this end, where possible, the list at category level is restricted to three levels deep.
- There has been a revision of narrower categories to ‘Business’. In 1.02, business licences were not explicitly mentioned. In 1.03, a new second level category, ‘Business and street trading licences’ has been introduced. New terms that relate specifically to business licences have been added as narrower terms to this concept. The addition of ‘Business and street trading licences’ affected the terms that appeared narrower to ‘Business sectors and services’. In 1.03, five new broad business sector categories have been introduced. The terms that appeared under this branch have now been moved and changed to non-preferred in other appropriate concepts.

- ‘Housing’ has been reorganised because the old structure, at category level, was not sufficient to express the entire range of housing issues. There were gaps in the structure and it was more appropriate to form a considerably new structure under this top level concept, than amend it.
- ‘Education’ has been reorganised to a considerable extent because feedback indicated that the groupings in the old structure were inappropriate for the information expected to be disseminated from a typical local authority. The new structure is more suitable for navigation purposes.
- Non-preferred terms have been separated into one of four distinct types. In 1.03, a non-preferred term is a ‘synonym’, an ‘acronym’, a ‘misspelling’, or a ‘search term’. With the exception of search terms, all other types of non-preferred items will only apply to one concept.
- Further instances of profile (audience) and document types have been removed and, where applicable, have been substituted with a new term. For example ‘Judges’ has been made a non-preferred term and ‘Legal professions’ is now the preferred term for the concept.
- Higher level terms are flagged as ‘categories’. All mappings to other lists are for terms flagged as categories (as opposed to lower level terms)
- Mappings to both GCL and LGSL have been reviewed and revised. Higher level terms revised to map more evenly to LGSL services. The rules governing mapping between lists remain unchanged.
- Version 1.03 includes a substantially larger number of A-Z terms, as feedback suggested that this was very useful for local authorities. However, shortcuts remain largely the same.
- Further non-preferred terms added.
- Version 1.03 changes are expected to be the last major changes at the higher ‘category’ level. After version 1.03 the List goes into routine maintenance through esd-toolkit.

Further Reference

Guidance notes are published at: <http://www.esd.org.uk/LGCLGuidanceNotes.pdf>.

LGCL in various formats with supporting resources can be found at: <http://www.esd.org.uk/lgcl/>. Resources include mappings between LGCL and the following other controlled lists:

- APLAWS category list (ACL)
- Government Category Lists (GCL)
- Local Government Services List (= ‘PID List’) (LGSL)

Comments

Ongoing revisions to the List, including addition of synonyms will be via the esd-toolkit Web site.

Local government officers can raise queries and comments on the List via the forums at <http://www.esd-toolkit.org>.

Comments can also be sent to laws@esd-toolkit.org.

Top Level Heading

Business

Community and living

Council, government and democracy

Education and learning

Environment

Health and social care

Housing

Jobs and careers

Legal services

Leisure and culture

Policing and public safety

Social issues

Transport and streets

Top Two Level Heading

Business

- . **Business and street trading licences**
- . **Business finance**
- . **Business opportunities**
- . **Business procurement**
- . **Business promotion**
- . **Business property**
- . **Business sectors and services**
- . **Business support and advice**
- . **Economic development**
- . **Employing people**
- . **Health and safety**
- . **Imports and exports**
- . **Trading standards**
- . **Workers' co-operatives**

Community and living groups

- . **Charities and citizens' interest groups**
- . **Community grants**
- . **Community safety**
- . **Consumer advice and protection**
- . **Ethnic communities**
- . **Faiths, beliefs and religions**
- . **Interpreters' services**
- . **Life events**
- . **Neighbourhood and village**
- . **Twinning**
- . **Voluntary organisations**
- . **Volunteering**

Council, government and democracy

- . **Central government**
- . **Councils**
- . **Data protection and freedom of information**
- . **Democratic processes and events**
- . **Elections**
- . **European affairs**
- . **Information management**
- . **International affairs**
- . **Non-governmental organisations**
- . **Political parties**
- . **Public services**
- . **Regional governments**

Education and learning

- . **Adult and community education**

- . **Distance learning**
- . **Education welfare services**
- . **Educational institutions**
- . **Higher education**
- . **Home education**
- . **Job training and development**
- . **Language tuition**
- . **School library service**
- . **Schools and colleges**
- . **Teaching**
- . **Work based learning**
- . **Youth service**
- . **Youth support**

Environment

- . **Animal welfare**
- . **Energy**
- . **Food production and quality**
- . **Land and premises**
- . **Pests and nuisance**
- . **Planning**
- . **Pollution**
- . **Rubbish, waste and recycling**
- . **Street care and cleaning**
- . **Town centre management**
- . **Weather**

Health and social care

- . **Disabilities**
- . **Health and medical care**
- . **Social policy**
- . **Social services**

Housing

- . **Council housing**
- . **Housing advice**
- . **Housing associations and co-operatives**
- . **Housing finance**
- . **Housing improvement and repairs**
- . **Multiple occupancy homes**
- . **Private housing**
- . **Supported and sheltered housing**

Jobs and careers

- . **Finding work**
- . **Retirement**

Legal services

- . **Civil and human rights**
- . **Courts**

- . **Equal opportunities**
- . **Legal advice**
- . **Legal professions**
- . **Legislation**
- . **Police**
- . **Prisons**
- . **Probation**
- . **Young offending**
- Leisure and culture**
- . **Arts and entertainment**
- . **Children's activities**
- . **Hobbies and interests**
- . **Libraries**
- . **Local history and heritage**
- . **Museums and galleries**
- . **Parks and recreation**
- . **Social clubs**
- . **Sports**
- . **Tourism and travel**
- . **Uniformed groups**
- . **Young people's activities**
- Policing and public safety**
- . **Accidents, emergencies and safety**
- . **Coastguard**
- . **Crime and law enforcement**

- . **Discrimination or harassment**
- . **Fire fighting and rescue services**
- . **Victim support**
- Social issues**
- . **Equal opportunities**
- . **Family planning**
- . **Firearms**
- . **Identity cards**
- . **Immigration and nationality**
- . **Population and migration**
- . **Privacy and data protection**
- . **Rural communities**
- . **Sexual orientation**
- . **Social inclusion**
- Transport and streets**
- . **Motor vehicles, roads and parking**
- . **Ports and harbours**
- . **Public rights of way**
- . **Public transport**
- . **Reservoirs**
- . **Road and pathway maintenance**
- . **Transport planning**
- . **Waterways**

Complete List

Business

- . **Business and street trading licences**
 - . . Animal licences
 - . . Building and construction licences
 - . . Credit licences
 - . . Entertainment licences
 - . . Fire safety licences
 - . . Food related licences
 - . . Gambling and lottery licences
 - . . Highway projection licences
 - . . Leisure licences
 - . . Non-medical licences
 - . . Nursing agency licences
 - . . Personal treatment licences
 - . . Retail licences
 - . . Scrap metal licences
 - . . Street trading licences
 - . . Taxi and minicab licences
- . **Business finance**
 - . . Business rates
 - . . Value added tax
- . **Business opportunities**
 - . . Council opportunities
 - . . Local businesses and markets
- . **Business procurement**
- . **Business promotion**
 - . . Planning partnerships
- . **Business property**
 - . . Business sites
 - . . Commercial properties
 - . . . Retail shops
 - . . Industrial properties
 - . . Premises to let
- . **Business sectors and services**
 - . . Building and construction
 - . . Communication
 - . . Distribution and service
 - . . Manufacturing
 - . . Mineral extraction, mining and quarrying
- . **Business support and advice**
 - . . Business associations
 - . . Business awards and grants
 - . . Business development
 - . . . Change management
 - . . Business planning
 - . . Business security (crime)
 - . . Business services

- . . . Typing services
- . . Chambers of commerce
- . . Chambers of trade
- . . Conference facilities
- . . Self employment
- . . Small and medium sized enterprises
- . . Starting a business
- . . Trading requirements
- . . Youth enterprise
- . **Economic development**
 - . . Economic regeneration
- . **Employing people**
 - . . Employment regulations
 - . . Human resource management
 - . . Key workers
 - . . Recruitment
- . **Health and safety**
 - . . Accidents at work
 - . . Fire safety
 - . . . Fire certificates
 - . . . Fire regulations
 - . . Health and safety investigations
 - . . Health and safety requirements
 - . . Health and safety training
- . **Imports and exports**
- . **Trading standards**
 - . . Animal health
 - . . Business legislation
 - . . Calibration services
 - . . Consumer safety
 - . . Description of goods
 - . . Fair trading
 - . . Fake goods
 - . . . Counterfeiting
 - . . Food standards
 - . . Fraud
 - . . Hallmarking
 - . . Home authority advice
 - . . Inspections (trading standards)
 - . . Metrology laboratories
 - . . Misleading advertising
 - . . Money lenders
 - . . Pricing
 - . . Products and systems audit
 - . . Traders' rights
 - . . Water meters
 - . . Weights and measures
- . **Workers' co-operatives**
- . **Community and living**

- . **Charities and citizens' interest groups**
 - . . Charities
 - . . . Charity collections
 - . . . Charity fundraising
 - . . . Charity register
 - . . . Charity shops
 - . . Community associations
 - . . Social clubs
 - . . Village societies
 - . . **Workers' co-operatives**
- . **Community grants**
- . **Community safety**
 - . . **Fire safety**
 - . . . Fire certificates
 - . . . Fire regulations
 - . . **Fire safety enforcement**
 - . . Neighbourhood watch
- . **Consumer advice and protection**
 - . . **Citizens advice bureaux**
 - . . **Consumer advice agencies**
 - . . **Consumer complaints**
 - . . **Consumer safety**
 - . . **Credit advice**
 - . . **Debt and money**
 - . . **Faulty goods**
 - . . **Sales to Children**
 - . . **Walk in centres**
 - . . **Warranties**
- . **Ethnic communities**
 - . . **Asylum seekers**
 - . . **Discrimination or harassment**
 - . . . Racial discrimination
 - . . . Religious discrimination
 - . . . Sexual discrimination
 - . . **Ethnic support groups**
 - . . **Immigration and nationality**
 - . . **Race relations**
 - . . **Refugees**
- . **Faiths, beliefs and religions**
 - . . Bahai faith
 - . . Buddhism
 - . . Christianity
 - . . . Baptist Church
 - . . . Christian Science
 - . . . Church of England
 - . . . Free Church
 - . . . Greek Orthodox Church
 - . . . Jehovah's witnesses
 - . . . Lutheran Church
 - . . . Methodist Church
 - . . . Mormon Church
 - . . . Pentecostal Church
 - . . . Presbyterian Church
 - . . . Roman Catholic Church
 - . . . Russian Orthodox Church
 - . . . Spiritualist Church
 - . . . Unitarian Church
 - . . . United Reformed Church
 - . . Hinduism
 - . . Humanism
 - . . Islam
 - . . . Shia'ite
 - . . . Sufi
 - . . . Sunni
 - . . Judaism
 - . . Paganism
 - . . Quakers
 - . . Religious organisations
 - . . Salvation Army
 - . . Secular societies
 - . . Sikhism
- . **Interpreters' services**
- . **Life events**
 - . . **Births**
 - . . . Civil naming ceremonies
 - . . **Registration of births**
 - . . **Deaths**
 - . . . **Bereavement**
 - Bereavement counselling
 - . . . **Burial**
 - Cemeteries
 - . . . **Coroners' office**
 - . . . **Cremation**
 - . . . **Exhumation**
 - . . . **Funeral service**
 - . . . Mortuaries
 - . . . **Registration of deaths**
 - . . . **Repatriation of remains**
 - . . . Stillbirths
 - . . Divorce
 - . . **Marriage**
 - . . . **Civil weddings**
 - . . . **Marriage counselling**
 - . . . **Marriage venues**
 - . . . **Registration of marriages**
- . **Neighbourhood and village**
 - . . Community associations
 - . . Community centres
 - . . Community development

- . . . Community services
- . . . Neighbourhood watch
- . . . Village halls
- . . . Village societies
- . **Twinning**
- . . . Twin towns
- . . . Twin villages
- . **Voluntary organisations**
- . . . Befriending schemes
- . . . Carers groups
- . . . Charity shops
- . . . Ex-service groups
- . . . Friendly societies
- . . . Ladies circles
- . . . Lions clubs
- . . . Rotary clubs
- . . . Round tables
- . . . Self-help groups
- . . . Soroptomists
- . . . Trusts
- . . . Voluntary health services
 - Hospital friends groups
 - Support groups
- . **Volunteering**
- . **Council, government and democracy**
- . **Central government**
- . . . Armed forces
- . . . Central government departments
- . . . Parliament
- . **Councils**
- . . . Bylaws
- . . . Campaigns
- . . . Civic offices
 - Council departments
- . . . Code of conduct
- . . . **Contacts, consultation & feedback**
- **Compliments and complaints (council)**
- Contacting council officials
- Emergency contacts (council)
- . . . **Council performance**
- Best value
- Citizens' charter
- Continuous performance assessment
 - Performance indicators
- . . . **Council policies and plans**
- . . . **Council procedures**
 - Appointments procedure
 - Complaints procedure
 - Functioning and process of meetings
 - Functioning of committees
- . . . **Council publications**
- . . . **Council tax and finance**
- **Council tax benefits**
- . . . **Council vacancies**
- . . . **Current projects**
 - Outsourced projects
 - Project management
- . . . **Decision making (council)**
- Cabinet
- Committees
- Council
- Forward plan
- . . . **Modernisation**
- . . . **Partnerships**
 - Service partnerships
 - Strategic partnerships
- . . . **Political structure**
- . . . **Records offices**
- . . . **Smart cards**
- . **Data protection and freedom of information**
- . . . Freedom of information
- . . . Privacy and data protection
- . **Democratic processes and events**
- . . . Campaigns
- . . . Debates
- . . . Demonstrations or marches
- . . . Forums
- . . . Hearings
- . . . Initiatives and projects
- . . . Legal proceedings
- . . . News conferences
 - News announcements
- . . . Public meetings
- . . . Referendums
- . . . Speech or presentations
- . . . Voting
 - Postal voting
 - Proxy votes
- . **Elections**
- . . . Electoral boundaries
- . . . Electoral registration
- . . . Electoral services
- . . . General elections
- . . . Local elections
- . . . Mayoral elections

- . . **Running for office**
- . . **Voting**
 - . . . Postal voting
 - . . . Proxy votes
- . **European affairs**
- . **Information management**
- . **International affairs**
 - . . **Development aid**
 - . . **Third world**
- . **Non-governmental organisations**
 - . . **Campaigning groups**
 - . . . Nuclear disarmament
 - . . . Peace groups
 - . . **Charities and citizens' interest groups**
 - . . . Charities
 - Charity collections
 - Charity fundraising
 - Charity register
 - Charity shops
 - . . . Community associations
 - . . . Social clubs
 - . . . Village societies
 - . . . **Workers' co-operatives**
 - . . **Commercial interest groups**
 - . . **Trade unions**
- . **Political parties**
 - . . Communist
 - . . Conservative
 - . . Cooperative
 - . . Green
 - . . Independent
 - . . Labour
 - . . Liberal democrat
 - . . Socialist
- . **Public services**
- . **Regional governments**
 - . . Government offices
 - . . Regional development

Education and learning

- . **Adult and community education**
 - . . Adult education providers
 - . . Family education
 - . . Learning partnerships
 - . . Literacy
 - . . Multicultural education
 - . . . English as a Second Language
 - . . . Traveller education
 - . . Numeracy
 - . . People with special needs

- . **Distance learning**
- . **Education welfare services**
- . **Educational institutions**
- . **Higher education**
- . **Home education**
- . **Job training and development**
- . **Language tuition**
- . **School library service**
- . **Schools and colleges**
 - . . Attendance
 - . . Boarding schools
 - . . **Bullying**
 - . . **Complaints about schools**
 - . . **Consultations on education**
 - . . **Crossing patrols**
 - . . **Education welfare service**
 - . . **Educational awards and benefits**
 - . . **Educational visits**
 - . . Examinations
 - . . . A and AS levels
 - . . . GCSE
 - . . . GNVQ
 - . . . Key Stages
 - KS2
 - KS3
 - KS4
 - . . **Extra-curricular activities**
 - . . . **Chaperone service**
 - . . . **Music tuition**
 - . . . **Performance licences**
 - . . . **School holiday schemes**
 - . . **Independent schools**
 - . . **Information for school governors**
 - . . **Nursery schools**
 - . . **Primary schools**
 - . . Private schools
 - . . Public schools
 - . . **School admissions**
 - . . **School buildings**
 - . . **School catering**
 - . . **School standards**
 - . . **School transport**
 - . . **School uniforms**
 - . . **Schools library service**
 - . . **Secondary schools**
 - . . **Special educational needs**
 - . . **Special schools**
 - . . **Term dates**
- . **Teaching**
 - . . **Mentoring**

- . . . **Supply teaching**
- . **Work based learning**
- . **Youth service**
- . **Youth support**
- Environment**
- . **Animal welfare**
- . . . Dangerous and wild animals
- . . . **Dog registration**
- . . . **Dog warden schemes**
- . . . **Importing animals**
- . . . **Pet care**
- . . . **Stray animals**
- . **Energy**
- . . . **Energy conservation**
- . . . Energy efficiency
- . . . Renewable energy
- . **Food production and quality**
- . . . **Agri food support**
- . . . **Food hygiene and quality**
- Food delivery vehicles
- Hygiene and safety certification
- Hygiene and safety training
- Mobile snack bars
- Salmonella
- . . . **Restaurants and catering**
- . **Land and premises**
- . . . **Bridges**
- . . . **Buildings**
- **Building alterations**
- Building development
- Building regulations
- Planning applications
- Planning enforcement
- Change of use (buildings)
- **Dangerous structures**
- **Demolition (buildings)**
- **Design (buildings)**
- Design guide
- **Extensions to buildings**
- **Listed buildings**
- **Satellite dishes**
- . . . **Common land**
- . . . **Conservation**
- Archaeological sites and monuments
- Archaeology
- Biodiversity
- Coast protection
- Conservation areas
- Conservation groups
- Historic buildings
- Castles
- Nature reserves
- Tree preservation
- Urban conservation
- Wildlife conservation
- Woodland
- . . . **Council land and property**
- County farms
- . . . **Display advertisements and hoardings**
- Fly posting
- . . . **Parks and open spaces**
- **Allotments**
- **Grazing**
- **Horticultural standards**
- **Landscaping**
- Public grounds
- Grounds maintenance
- Hedges and scrub land
- Trees
- . . . **Sustainable development**
- Agenda 21
- . . . **Traveller sites**
- . **Pests and nuisance**
- . . . Animal nuisance
- Barking dogs
- Fouling
- . . . Pests
- Ants
- Bed bugs
- Bees
- Beetles
- Birds
- Bluebottle flies
- Book lice
- Carpet beetles
- Cockroaches
- Fleas
- Fumigation
- House flies
- Insects
- Larder beetles
- Lice
- Mice
- Rats
- Squirrels
- Wasps
- . **Planning**
- . . **Business planning**

- . . . Compulsory purchase orders
- . . . **Decision notices (planning)**
- . . . Development planning
- . . . District planning
- . . . **Environmental planning policies**
- . . . **Geo technical services**
- . . . Green belt
- . . . **Land searches**
- . . . **Land use planning**
- . . . **Local plan - minerals**
- . . . **Local plan - waste**
- . . . Maps
- . . . **Residential planning**
- . . . **Sites and projects policies**
- . . . **Street numbering and naming**
- . . . Structure plans
- . . . Town planning
- . . . Unitary Development Plan
- . . . **Zoning**
- . . . **Pollution**
- . . . **Air pollution**
- Air quality
- Exhaust fumes
- Odours
- Smoke
- Sulphur dioxide - monitoring
- . . . **Hazardous and toxic substances**
- Asbestos
- Chemicals
- Crop spraying
- Lead pollution
- Radioactive material
- . . . **Land pollution**
- Contaminated land
- . . . **Light pollution**
- . . . **Water pollution**
- Beaches (water)
- Drainage and sewage
- Blocked drains
- Cesspools and pits
- Ditches
- Effluent
- Land drainage
- Rainwater gullies
- Septic tanks
- Sewers
- Drinking water
- . . . **Rubbish, waste and recycling**
- . . . **Doorstep collection**
- . . . **Education on recycling**
- . . . **Land fill**
- Land fill tax
- . . . **Recycling centres**
- . . . **Recycling facilities**
- . . . **Rubbish and waste**
- **Commercial waste**
- Dangerous and poisonous waste
- Clinical waste
- Hazardous waste
- Special waste
- Waste incineration
- Waste management and regulation
- **Household waste**
- Bulky items
- Garden waste
- Composting
- . . . **Street care and cleaning**
- . . . **Animal fouling**
- . . . **Flyposting**
- . . . **Flytipping**
- . . . **Graffiti removal**
- . . . **Grass cutting**
- . . . **Road spillage**
- . . . **Street litter bins**
- . . . **Vandalism**
- . . . **Town centre management**
- . . . **Weather**
- Weather forecasts
- . . . **Health and social care**
- . . . **Disabilities**
- . . . **Access for disabled**
- . . . **Children with disabilities**
- Link schemes
- . . . **Incapacity**
- . . . **Learning disabilities**
- Aphasia
- Aspergers syndrome
- Autism
- **Day care**
- Downs syndrome
- Dyslexia
- Head and brain injury
- Hyperactivity
- **Learning disabilities support**
- Makaton
- **Speaking up**
- . . . **Physical disability**
- Back problems
- Cerebral palsy

- . . . Cystic fibrosis
- . . . **Day care**
- . . . **Disability equipment**
 - Mobility
 - Mobility aids
 - Wheelchairs
 - Zimmer frames
 - Telephones
- . . . Dyspraxia
- . . . **Facilities grant**
- . . . **Hearing impairment**
 - British sign language
 - Hearing aids
 - Interpretation
 - Lip reading
 - Minicom
 - Support dogs
 - Support for the deaf
 - Typetalk
- . . . Hemiplegia
- . . . Multiple sclerosis
- . . . Osteoporosis
- . . . Paraplegia
- . . . Parkinsons
- . . . **Physical disability support**
 - Poliomyelitis
 - Repetitive strain injury
- . . . **Sensory impairment**
- . . . **Severe disability**
- . . . **Shop mobility**
 - Spina bifida
 - Support dogs
 - Thalidomide
- . . . **Visual impairment**
 - Braille
 - Interpreters
 - Large print
 - Support dogs
 - Talking newspapers
 - Tapes services
 - Visual impairment support
- . . . **Transport for the disabled**
- . . . **Health and medical care**
 - **Alcohol, drugs and substance use**
 - Alcohol use
 - Drugs use
 - Drugs, alcohol action team
 - Smoking
 - Substance use
 - **Child health**
- Paediatric services
- . . . **Complementary medicine**
 - Acupressure
 - Acupuncture
 - Alexander technique
 - Aromatherapy
 - Art therapy
 - Ayurvedic medicine
 - Bach flower remedies
 - Bowen technique
 - Chiropractics
 - Dance therapy
 - Drama therapy
 - Healing
 - Herbal medicine
 - Homeopathy
 - Hypnotherapy
 - Indian head massage
 - Iridology
 - Life coaching
 - Massage
 - Music therapy
 - Naturopathy
 - Osteopathy
 - Reflexology
 - Reiki
 - Stress management
- . . . **Family planning**
 - Abortion
 - Contraception
- . . . **Health action zone**
- . . . **Health costs**
- . . . **Health education**
- . . . **Health promotion**
- . . . **Health visitors**
- . . . **Healthy living**
 - Diet and nutrition
 - First aid
 - Fitness
 - Heat waves
 - Hygiene
 - Life skills
 - Meditation
 - Preventative medicine
 - Relaxation
- . . . **Illnesses and conditions**
 - **Conditions**
 - Addiction
 - Alcohol use
 - Drugs use

. Smoking Orthopaedics
. Allergies Ankylosing spondylitis
. Obesity Arthritis
. Illnesses Rheumatism
. Blood and lymph Scoliosis
. Anaemia Paediatrics
. Blood and blood vessels Cerebral palsy
. Diabetes Crohn's disease
. Haemophilia Cystic fibrosis
. Cancer Rubella
. Breast cancer Rare conditions and disorders
. Hodgkin's disease Leprosy
. Leukaemia Reproductive system
. Prostate cancer Childbirth
. Testicular cancer Endometriosis
. Cardiovascular Infertility
. Angina Miscarriage
. Raynauds and scleroma Pregnancy
. Common illnesses Respiratory system
. Food poisoning Asthma
. Migraine Bronchitis
. Sinusitis Emphysema
. Dental health Skin and hair
. Digestive system Acne
. Coeliac disease Burns
. Irritable bowel syndrome Eczema
. Ulcer Psoriasis
. Ear, nose and throat Stroke
. Menieres disease Surgery
. Tinnitus Amputation
. Eye and vision Cleft lip and palate
. Cataract Urinary system
. Glaucoma Cystitis
. Immune system Incontinence
. Lupus Kidney
. Liver diseases Infectious diseases
. Hepatitis Notification of infectious diseases
. Muscular system Polio
. ME fibromyalgia PVFS TB
. Muscular dystrophy Zoonosis
. Nervous system Injuries
. Creutz-Jacob disease Head injuries
. Epilepsy Medical accidents
. Huntington's disease Repetitive strain injury
. Meningitis RSI
. Motor neurone disease Spinal injuries
. Neurofibramatosis Sports injuries
. Parkinson's disease Medical advice and support
. Neurological illnesses HIV services and advice
. Spina bifida Mental health

- . . . Approved social worker
- . . . Community mental health
- . . . Community psychiatric nurses
- . . . Community resource teams
- . . . Confusion
- . . . Crisis intervention teams
- Rapid response service
- . . . **Day care**
- . . . Dementia and Alzheimer's
- . . . Depressive disorders
- . . . Eating disorders
- . . . Elderly mentally infirm
- . . . Emotional problems
- . . . Epilepsy
- . . . Insomnia
- . . . Mental health support
- . . . Phobias
- . . . Schizophrenia
- . . . Stress
- . . . **Primary health care**
- **Chiropody and podiatry**
- **Community health services**
- **Demand-responsive services**
- **Dental clinics**
- **Doctors surgeries**
- **Health centres**
- **Health visitors**
- **Immunisations**
- **Maternity services**
- **Minor injuries**
- **Nursing services**
- **Optometric services**
- **Out of hours services**
- **Pharmaceutical services**
- **Physiotherapeutic services**
- **Sexual health clinics**
- . . . **Private health care**
- **Private health centres**
- **Private health clinics**
- **Private hospitals**
- . . . **Sex education**
- . . . **Travel health**
- . . . **Treatments and therapies**
- Chemotherapy
- Colostomy
- Counselling
- Dialysis
- HRT
- Hysterectomy
- Ileostomy
- . . . Mastectomy
- . . . Occupational therapy
- . . . Physiotherapy
- . . . Psychotherapy
- . . . Radiotherapy
- . . . Speech therapy
- . . . Sports therapy
- . . . Transplants
- . . . **Social policy**
- **Care needs**
- **Income support**
- **Social benefits**
- **Circumstances (benefits)**
- **Council tax benefits**
- **Direct payment**
- **Housing benefits**
- **Welfare rights**
- . . . **Social services**
- **Children and family care**
- **Adoption and fostering**
- **Aftercare**
- Child care
- After school care
- Childminding
- Day nurseries
- Kids clubs
- Safety equipment
- Workplace nurseries
- **Child protection**
- Children at risk
- Children in need
- **Children's homes**
- **Domestic violence**
- Marital disputes
- **Family support**
- Contact with children
- Custody of children
- Divorce
- Family mediation
- Furniture and clothing
- Help with parenting
- Holiday breaks
- Matrimonial issues
- Parental contribution
- Residence orders
- Teenage parents support
- **Hospice care**
- **Hospital discharge**
- **Parenting**
- Parent and toddler groups

- . . . **Respite care**
- Adult link schemes
- Dossett boxes
- Short stays
- . . . **Shared care**
- . . . **Throughcare**
- . . **Community transport**
- . . **General support care**
- . . . **Behaviour support service**
- . . . **Bereavement**
- Bereavement counselling
- . . . **Care assessment**
- . . . **Care charges**
- . . . **Careline**
- . . . **Carer support**
- . . . **Day care**
- . . . **Holiday support**
- . . . **Home care support**
- . . . Voluntary health services
- Hospital friends groups
- Support groups
- . . **Home care**
- . . . Care plans
- . . . Community meals
- . . . Cooking help
- . . . Dossett boxes
- . . . Dressing help
- . . . Emergency alarms
- Alarms for elderly and disabled
- . . . Food support
- . . . **Health visitors**
- . . . Help to live at home
- . . . Help with medication
- . . . Help with repairs
- Locksmiths and plumbers
- . . . Help with shopping
- . . . Housebound people
- . . . Keeping warm
- Gas support
- . . . Key holders
- . . . Key safes
- . . . Laundry
- . . . Loneliness
- . . . Meals on wheels
- . . . Mobile wardens
- . . . Residential accommodation
- . . . **Support for the elderly**
- Alarms for elderly and disabled
- Gardening support
- Help with cleaning

- Help with shopping
- Help with washing
- Keeping warm
- Gas support
- Personal care
- Sitting services
- . . . Warden call

Housing

- . **Council housing**
- . . **Communal facilities**
- . . **Council estates parking**
- . . **Council home exchange**
- . . **Council tenancies**
- . . **Evictions**
- . . **Garages (council)**
- . . **Hard to let and easy to access properties**
- . . **Home insurance**
- . . **Housing allocations**
- . . **Introductory tenancies**
- . . **Property alterations**
- . . **Right to buy council house**
- . . **Temporary accommodation**
- . . **Unauthorised occupation (council homes)**
- . **Housing advice**
- . . **Accommodation certification**
- . . **Homelessness**
- . . **Housing crime**
- . **Housing associations and co-operatives**
- . . **Joining a housing association**
- . **Housing finance**
- . . **Home move purchase grants**
- . . **Housing benefits**
- . . **Housing rents**
- . **Housing improvement and repairs**
- . . **Adapting homes**
- . . **Council housing repairs**
- . . **Council initiatives**
- . . **Garden maintenance**
- . . **Housing grants**
- . . **Housing surveys**
- . . **Modernising homes**
- . **Multiple occupancy homes**
- . **Private housing**
- . **Supported and sheltered housing**
- Jobs and careers**
- . **Finding work**

- . . . **Careers advice**
- . . . **Job centres**
- . . . **Job seekers**
- . . . **Job training and development**
- . . . **Job vacancies**

. . . **Retirement**

Legal services

- . . . **Civil and human rights**

. . . **Courts**

- **County courts**
- **Crown Courts**
- **Magistrates courts**

. . . **Equal opportunities**

. . . **Legal advice**

- **Community legal services**

. . . . **Legal aid**

. . . **Legal professions**

. . . **Legislation**

- **Family law**

. . . **Police**

. . . **Prisons**

- **Bail hostels**

. . . **Probation**

. . . **Young offending**

- **Youth offending team**

Leisure and culture

. . . **Arts and entertainment**

- **Arts development**

. . . . **Cinemas**

. . . . **Circuses**

. . . . **Crafts**

. . . . **Dance**

- **Arabian dancing**
- **Ballet**
- **Ballroom dancing**
- **Circle dancing**
- **Country dancing**
- **Disco dancing**
- **Folk dancing**
- **Historical dance**
- **Irish dancing**
- **Jazz dance**
- **Latin American dancing**
- **Line dancing**
- **Modern dance**
- **Morris dancing**
- **Old time dancing**
- **Religious dances**
- **Salsa dancing**
- **Scottish dancing**

- **Sequence dancing**
- **Square dancing**
- **Tap dancing**
- **Tea dances**

. . . **Drama**

. . . **Eating out**

. . . **Exhibitions**

. . . **Fairgrounds**

. . . **Fairs**

. . . **Firework displays**

. . . **Literature**

. . . **Local attractions**

. . . **Music**

- **African music**
- **Bellringing**
- **Big bands**
- **Blues music**
- **Brass bands**
- **Chamber music**
- **Choirs**
- **Church bells**
- **Church music**
- **Composers**
- **Country music**
- **Electronic music**
- **Folk music**
- **Handbells**
- **Historical music**
- **Indian music**
- **Jazz music**
- **Modern music**
- **Musical instruments**
- **Musicals & operatics**
- **Orchestras**
- **Pipe bands**
- **Rock music**
- **West Indian music**

. . . **Theatres**

- **Theatrical performances**

. . . **Children's activities**

. . . **Hobbies and interests**

- **Amateur radio**
- **Animals**
- **Wildlife**
- **Astrology**
- **Collecting things**
- **Philately**
- **Computers**
- **Web**
- **Crafts**

- . . Family tree
- . . Food and drink
- . . Foreign languages
- . . Fossils
- . . Games
- . . Gardening
- . . Genealogy
- . . Geography
- . . Geology
- . . Horoscopes
- . . International groups
- . . Languages
- . . Magic
- . . Mathematics
- . . Models
- . . Radio controlled miniatures
- . . Real ale
- . . Regional groups
- . . Science
- . **Libraries**
- . . **Archives**
- . . . Diocesan records
- . . **Branch libraries**
- . . **Children's library service**
- . . **Joining a library**
- . . **Library facilities**
- . . **Library loans and fines**
- . . **Library stock sales**
- . . **Mobile libraries**
- . . Multicultural library service
- . . Reading groups
- . . **Reference libraries**
- . **Local history and heritage**
- . . **Archaeological services**
- . . Historic buildings
- . . . Castles
- . . Historic monuments
- . . Historic sites
- . . Historical records
- . **Museums and galleries**
- . **Parks and recreation**
- . . **Allotments**
- . . Animal collections
- . . **Beaches**
- . . **Countryside**
- . . . Access to countryside
- . . . Country parks
- . . . Country walks
- . . . Countryside and nature conservation
- . . . Countryside management
- . . . Nature reserves
- . . **Gardens**
- . . . Horticulture
- . . . Public gardens
- . . **Local wildlife**
- . . **Picnic sites**
- . . **Playgrounds and adventure playgrounds**
- . . **Ranger service**
- . . **Rivers**
- . . . **Fishing**
- . . . Flooding
- . . . River moorings
- . . **Village greens**
- . . **Woodlands**
- . Social clubs
- . **Sports**
- . . **Coaching and management (sports)**
- . . **Sports and games**
- . . . Adventure sports
- Abseiling
- Ballooning
- Canoeing
- Flying & gliding
- Athletics
- Gymnastics
- Cue Sports
- Billiards
- Snooker
- Darts
- Dog racing
- Equestrian sports
- Horse racing
- Horse riding
- Fencing
- Field sports
- Archery
- Shooting
- Gatika
- Lawn sports
- Boccia
- Boules
- Bowls
- Croquet
- Martial arts
- Aikido
- Ju jitsu
- Judo
- Karate

- Kendo
- Kung fu
- Taekwon do
- Tang soo do
- . . . Motor sport
- Karting
- Motocross
- Speedway
- . . . Outdoor pursuits
- Caving
- Climbing
- Cycling
- Cycle routes
- Cycling proficiency
- Golf
- Golf courses
- Hiking
- Orienteering
- Walking
- . . . Pigeon racing
- . . . Racquet sports
- Badminton
- Squash
- Tennis
- . . . Ring sports
- Boxing
- Kick boxing
- Wrestling
- . . . Roller Sports
- Roller skating
- Skateboarding
- . . . Table tennis
- . . . Team sports
- American football
- Baseball
- Basketball
- Cricket
- Football
- Handball
- Hockey
- Korfball
- Netball
- Polo
- Racketball
- Rounders
- Rugby
- Volleyball
- . . . Water sports
- Boating
- Diving
- Rowing
- Sailing
- Scuba
- Swimming
- Water skiing
- Windsurfing
- Yachting
- . . . Weightlifting
- . . . Winter sports
- Curling
- Ice skating
- Skiing
- Snowboarding
- . . . **Sports clubs**
- . . . **Sports development**
- . . . **Sports facilities**
- Health clubs
- Sports courses and pitches
- . . . **Sports grants and development funds**
- . . . **Sports information and ticketing**
- . **Tourism and travel**
- . . **Accommodation**
- . . . Bed and breakfast
- . . . Camp sites
- . . . Guest houses
- . . . Hotels
- . . . Marinas
- . . . Youth hostels
- . . **Local attractions**
- . . **Places to visit**
- . . **Tourist information centres**
- . **Uniformed groups**
- . . Royal observer corps
- . . Territorial Army
- . **Young people's activities**
- . . Air training corps
- . . Army cadet corps
- . . Beavers
- . . Boys brigade
- . . Brownies
- . . Cubs
- . . European scouts
- . . Girlguiding
- . . . Rainbows
- . . . Rangers
- . . Girls Brigade
- . . Girls venture corps
- . . Scouts
- . . Sea cadet corps
- . . Social clubs

- . . Social welfare
- . . Special interest groups
- . . Sports teams & classes
- . . Venture scouts
- . . Voluntary work
- . . Woodcraft folk
- . . Young Farmers
- . . Youth clubs
- . . . Church youth groups

Policing and public safety

Accidents, emergencies and safety

- . . **Accident prevention**
- . . . Water and beach safety
- . . **Ambulance service**
- . . **Civil protection**
- . . **Emergency phone numbers**
- . . **Emergency planning**
- . . **Floods**
- . . . Sandbags

Coastguard

Crime and law enforcement

- . . **Anti-social behaviour**
- . . CCTV
- . . **Crime and disorder**
- . . **Crime prevention**
- . . **Nuisance**
- . . . Animal nuisance
- Barking dogs
- Fouling
- . . . Bonfires
- . . . Neighbours
- . . . Noise
- . . **Offender support**
- . . **Offending team**
- . . . Youth offending team

Police

Prisons

- . . . Bail hostels

Discrimination or harassment

- . . Racial discrimination
- . . Religious discrimination
- . . Sexual discrimination

Fire fighting and rescue services

- . . **Fire safety**
- . . . Fire certificates
- . . . Fire regulations
- . . **Fire safety enforcement**

Victim support

Social issues

Equal opportunities

Family planning

- . . Abortion
- . . Contraception

Firearms

Identity cards

Immigration and nationality

Population and migration

Privacy and data protection

Rural communities

Sexual orientation

Social inclusion

Transport and streets

Motor vehicles, roads and parking

- . . **Abandoned vehicles**
- . . **Adopted roads and highways**
- . . **Bollards**
- . . **Bridges**
- . . **HGV management and signing**
- . . . Abnormal loads
- Heavy loads
- High loads
- Wide loads

MOT

Parking

- . . . Car parking badges
- . . . Car parks
- . . . Controlled parking zones
- . . . Disabled parking
- . . . Park and ride
- . . . Parking bays
- . . . Parking fines
- . . . Parking meters
- . . . Residents parking

Road building

Road markings and signage

Road safety

Road works

Roads and highways

Safer routes to school

Traffic calming

- . . . Speed limits

Traffic counts

Traffic management

- . . . Traffic lights

Tunnels

Weighbridges

Weight limits

Ports and harbours

- . . **Boats and shipping vessels**

- . **Public rights of way**
- . . Bridleways
- . . Byways
- . . Cycling
 - . . . Cycle routes
 - . . . Cycling proficiency
- . . Foot bridges
- . . Footpaths
 - . . . Rural footpaths
- . . Motorcycles
 - . . . Motorcycle training
- . . Zebra crossing
- . **Public transport**
- . . **Air services**
- . . **Buses**
 - . . . Bus lanes
 - . . . Bus operators
 - . . . Bus passes
 - . . . Bus routes and corridors
 - . . . Bus service registration changes
 - . . . Bus shelters
 - . . . Bus specification
 - . . . Guided buses
- . . **Fares, passes and permits**
 - . . . Fares
 - Bus-only fares
 - Concessionary permits
 - Train-only fares
 - Travel offers
 - . . . Transport tickets
 - Multi-journey tickets
 - Railcards
 - Time-limited travelcards
 - Travel smartcards
- . . **Local transport links**
- . . **Public transport infrastructure**
 - . . . Airports
 - . . . Bus stations
 - . . . Railway stations
 - . . . Tram stops
 - . . . Transport developments
- . . **Public transport investment**
 - . . . Local transport plan
- . . **Riverboats**
- . . **Taxi ranks**
- . . **Trains**
- . . **Trams**
- . **Reservoirs**
- . . **Boats and shipping vessels**
- . **Road and pathway maintenance**
 - . . Gully cleansing
 - . . **Icy roads**
 - . . **Manhole covers**
 - . . **Pavements**
 - . . **Potholes**
 - . . **Public conveniences**
 - . . **Road cleaning**
 - . . **Road gritting**
 - . . **Road markings and signage**
 - . . **Snow clearance**
 - . . **Street furniture**
 - . . . Dog litter bins
 - . . . Seats
 - . . . Street signs
 - . . **Street lighting**
 - . . Street repairs
 - . . **Tree management**
 - . . **Verges**
 - . . . Grass verges
 - . . . Weed control
- . **Transport planning**
- . **Waterways**
 - . . **Boats and shipping vessels**
 - . . **Canals**

Complete List With Non Preferred And Related Terms

- Business** | *Commercial activities and companies* | *Corporate refuse* | *Enterprise Centre* | *Trade* | *Trade waste*
- . **Business and street trading licences** | *Recruitment agency* | *Sunday traders* | *Recruitment agencies* RT: Business sectors and services | Trading requirements
- . . **Animal licences** | *Dangerous / wild animals* | *Exotic, dangerous and wild animals* | *Riding establishment* | *Movement of animals* | *Animals-commercial* | *Riding establishments* | *Horse stables* | *Racing stables* | *Stabling* RT: Animal welfare
- . . **Building and construction licences** RT: Buildings | Building and construction
- . . **Credit licences**
- . . **Entertainment licences** | *Sex related* | *Clubs* | *Door supervisors* | *Discos* | *Nightclubs* | *Sex related businesses* | *Social* RT: Arts and entertainment
- . . **Fire safety licences** | *Liquid petroleum gas* | *LPG* RT: Fire fighting and rescue services
- . . **Food related licences** RT: Food production and quality | Food standards
- . . **Gambling and lottery licences** | *Amusement arcades* | *Betting offices* | *Bingo* | *Gaming machines* | *Raffles* | *Lottery* | *Lotteries* | *Betting* | *Bookies* | *Bookmakers* | *Charitable lotteries* | *Gaming* | *Gaming mall* | *Lottery bids* | *Lottery grants* | *Lotto* | *National lottery* | *One arm bandits* | *Slot machines* | *Tombolas*
- . . **Highway projection licences** | *Highway projection*
- . . **Leisure licences** | *Caravans and camping sites* | *Campsites* | *Caravan parks* RT: Leisure and culture
- . . **Non-medical licences** | *Poisons*
- . . **Nursing agency licenses** RT: Nursing services
- . . **Personal treatment licences** | *Ear piercing* | *Hairdressers* | *Massage and special treatments* | *Acupuncturists* | *Ear piercing, tattooists and electrolysis* | *Barbers* | *Body piercing* | *Hair salons* | *Hair stylists* | *Piercing*
- . . **Retail licences** | *Garages* | *Auction* | *Petrol stations* | *Petroleum* | *Auctions* | *Lock-ups*
- . . **Scrap metal licences** | *Scrap metal*
- . . **Street trading licences** | *Doorstep sales persons* | *Food hawkers* | *Hawkers* | *Street trading* | *Second hand goods* | *Car boot* | *Car boot sales* | *Door to door sales* | *Sales reps*
- . . **Taxi and minicab licences** | *Hackney carriages* | *Mini cabs* | *Car hire and taxi* | *Minicab* | *Cabs* | *Taxis* | *Hire cars* | *Minicabs* | *Cars for private hire* | *Black cabs* | *Car hire and taxis* | *Private hire cabs* | *Private hire cars*
- . **Business finance** | *Annual report* | *Finance* | *Financial institutions* | *Banks* RT: Economic development
- . . **Business rates** | *Business charges* | *National non domestic rates* | *NNDR* | *Uniform business rates* | *Business tax* | *National Non-Domestic Rates* | *Rates relief*
- . . **Value added tax** | *VAT*
- . **Business opportunities**
- . . **Council opportunities**
- . . **Local businesses and markets** | *Local markets* | *Livestock markets* | *Deal in game* | *Cattle* | *Pigs* | *Sheep* | *Poultry* | *Butchers shops* | *Cattle markets* | *Cattle sales* | *Fresh produce sales* | *Game birds* | *Livestock sales* | *Local produce sales*
- . **Business procurement** | *Approved suppliers*
- . **Business promotion**
- . . **Planning partnerships**
- . **Business property** | *Real estate*
- . . **Business sites**
- . . **Commercial properties** | *Commercial property* | *Business locations* | *Business premises* | *Business units* | *Register of Available Commercial Property* | *Vacant Commercial Property*
- . . . **Retail shops** | *Shops* | *Retail units* | *Shopping* | *Shopping arcades* | *Shopping centres*

- . . **Industrial properties** | *Industrial property* | *Trading estates* | *Industrial estates*
- . . **Premises to let** | *Rental property* | *Rented property* | *To let*
- . **Business sectors and services** | *Licenses* | *Licencing* | *Licensing* | *Registered RT: Business and street trading licences*
- . . **Building and construction** | *Building sites* | *Scaffolding* | *Skips* | *Heavy waste* | *Site safety RT: Building and construction licences*
- . . **Communication**
- . . **Distribution and service**
- . . **Manufacturing**
- . . **Mineral extraction, mining and quarrying** | *Minerals* | *Mining* | *Aggregates*
- . **Business support and advice** | *Business support* | *Trader advice* | *Business advice*
- . . **Business associations** | *Business clubs* | *Professional associations* | *Trade associations*
- . . **Business awards and grants**
- . . **Business development** | *Management strategies* | *Research parks* | *Business grants*
- . . . Change management
- . . **Business planning** | *Mission statement*
- . . **Business security (crime)** | *Business security RT: Crime and law enforcement*
- . . **Business services**
- . . . Typing services
- . . **Chambers of commerce** | *Chamber of commerce*
- . . **Chambers of trade** | *Chamber of trade*
- . . **Conference facilities** | *Exhibition facilities* | *Meeting rooms*
- . . **Self employment** | *Being an employer* | *Self-employed*
- . . **Small and medium sized enterprises** | *SME*
- . . **Starting a business** | *Self employed* | *Setting up a business* | *Working for yourself*
- . . **Trading requirements RT: Business and street trading licences**
- . . **Youth enterprise**
- . **Economic development** | *International trade* | *Clusters* | *Cluster development* | *Urban capacity* | *Economy* | *Adult Economic Partnership* | *AEP RT: Business finance* | *Sustainable development*
- . . **Economic regeneration** | *Regeneration* | *Urban renewal* | *Restore* | *Rebuild* | *Improve* | *Make better*
- . **Employing people** | *Staff* | *Employees* | *Workforce* | *Employing* | *Enlisting RT: Jobs and careers*
- . . **Employment regulations**
- . . Human resource management | *HR management* | *Personnel* | *Personnel management* | *HR* | *Human resources*
- . . **Key workers**
- . . **Recruitment** | *Recruitment agency* | *Working at the council RT: Finding work*
- . **Health and safety** | *H&S* | *H & S* | *Accident reporting* | *Safety inspections RT: Consumer safety*
- . . Accidents at work | *RIDDOR*
- . . **Fire safety** | *Fire officer RT: Firework displays*
- . . . Fire certificates
- . . . Fire regulations | *Fire escape regulations*
- . . **Health and safety investigations** | *HSE*
- . . **Health and safety requirements**
- . . **Health and safety training**
- . **Imports and exports RT: International affairs**
- . **Trading standards** | *Consumer advice RT: Consumer advice and protection*
- . . **Animal health** | *Animal health and welfare* | *RSPCA* | *Veterinary centre* | *Vets*

- . . **Business legislation**
- . . **Calibration services** | *Calibration service*
- . . **Consumer safety** | *Safety* | *Home security* | *Personal safety* | *Danger* | *Do-it-yourself* | *Do it yourself* | *Fuses* | *RCD* | *Unsafe Goods* RT: Health and safety
- . . **Description of goods** | *Food labelling* | *Misdescriptions* | *False descriptions* | *False* | *Trades description*
- . . **Fair trading** | *Unfair trading* | *Unfair business practices* | *Complaints against traders* | *Cowboys* | *Rogue traders* | *Mock auctions* | *Scams* | *Rip off traders* | *Restrictive practices*
- . . **Fake goods** | *Fake* | *Fakes* RT: Crime prevention
- . . . **Counterfeiting**
- . . **Food standards** | *Food* | *Best before dates* | *Use by dates* | *Chippy* | *Kebabs* | *Burgers* | *Hamburgers* | *Hot dogs* RT: Food related licences
- . . **Fraud** | *Anti-fraud* | *Whistle-blower* | *Whistle-blowing* | *Deceit* | *Deception* | *Scam* | *Corruption* | *Unprofessional* | *Benefits fraud* | *Fraud office*
- . . **Hallmarking** | *Jewellery* | *Precious metals*
- . . **Home authority advice**
- . . **Inspections (trading standards)** | *Inspections* | *Inspection Unit*
- . . **Metrology laboratories** | *Metrology laboratory*
- . . **Misleading advertising**
- . . **Money lenders** | *Loan sharks* RT: Debt and money
- . . **Pricing** | *Misleading prices* | *Overcharging* | *Overpricing* | *Prices*
- . . **Products and systems audit**
- . . **Traders' rights**
- . . **Water meters**
- . . **Weights and measures** | *Metric conversion* | *Short measure* | *Quantity* | *Imperial*
- . **Workers' co-operatives** | *Workers co-operatives* | *Workers co-ops* RT: Trade unions
- Community and living** | *People* | *Citizens* | *Residents*
- . **Charities and citizens' interest groups** | *Charity/citizens' interest groups* RT: Voluntary organisations
- . . Charities | *Not for Profit*
- . . . Charity collections | *Flag days* | *Street collections* | *Case collections* | *Charitable collections*
- . . . Charity fundraising | *Fundraising - general* | *Fundraising - specific*
- . . . Charity register
- . . . Charity shops
- . . Community associations | *Community groups* | *Community support* | *Districts* | *Communities* | *Neighbourhoods* | *Steering Groups* | *Community* | *Fishersgate Community Association* | *Local groups* | *Local information* | *Local support*
- . . Social clubs | *Activities for older people* | *WI* | *National women's register* | *Womens Institute*
- . . Village societies
- . . **Workers' co-operatives** | *Workers co-operatives* | *Workers co-ops* RT: Trade unions
- . **Community grants**
- . **Community safety** | *Adult Community Safety Partnership Plan* | *Adult Watch* | *Community Safety Strategy* | *JP* RT: Neighbourhood and village
- . . **Fire safety** | *Fire officer* RT: Firework displays
- . . . Fire certificates
- . . . Fire regulations | *Fire escape regulations*
- . . **Fire safety enforcement**
- . . Neighbourhood watch | *Boat watch* | *Vehicle watch*

- . **Consumer advice and protection** | *Consumer protection* | *Consumer rights* | *Shoppers rights* | *Buying* | *Shoppers' rights* | *Assistance* | *Call centre* | *ICIS - Independent Combined Information Service* | *Info* | *Public information point* RT: Trading standards
 - . . **Citizens advice bureaux** | *Citizens advice bureau* | *Help* | *CAB* | *Citizen information*
 - . . **Consumer advice agencies** | *Advice centres*
 - . . **Consumer complaints**
 - . . **Consumer safety** | *Safety* | *Home security* | *Personal safety* | *Danger* | *Do-it-yourself* | *Do it yourself* | *Fuses* | *RCD* | *Unsafe Goods* RT: Health and safety
 - . . **Credit advice** | *Credit and loan* | *Annual Percentage Rate* | *Consumer credit* | *Credit history* | *Credit rating*
 - . . **Debt and money** | *Expenses* | *Money* | *Claims* | *Owing* | *Financial aid* | *Broke* | *Banking* | *HP* | *Pawnbrokers* | *Debt and money advice* | *Finances* | *Money problems* RT: Money lenders
 - . . **Faulty goods** | *Faulty services* | *Poor service* | *Fault*
 - . . **Sales to Children** | *Proof of age*
 - . . **Walk in centres** | *One stop shops* | *Adult Information Shop* | *Contact centers* | *Help Points* | *Information Shop* | *One Stop Shop* | *WSSC help points*
 - . . **Warranties**
 - . **Ethnic communities** | *Minority groups* | *Ethnic minorities* | *Ethnic minority groups* RT: Population and migration
 - . . **Asylum seekers**
 - . . **Discrimination or harassment** | *Hassle* | *Non-discrimination*
 - . . . Racial discrimination | *Racial* | *Race discrimination* | *Racism*
 - . . . Religious discrimination | *Religious*
 - . . . Sexual discrimination | *Sexual* | *Sexual equality*
 - . . **Ethnic support groups**
 - . . **Immigration and nationality** | *Immigration* | *Economic migrants* | *Immigrants*
 - . . **Race relations**
 - . . **Refugees**
 - . **Faiths, beliefs and religions** | *Faiths, beliefs, religions* | *Other religions* | *Philosophy* | *Temples* | *Places of worship*
 - . . Bahai faith
 - . . Buddhism
 - . . Christianity | *Churches*
 - . . . Baptist Church | *Cycling tests*
 - . . . Christian Science
 - . . . Church of England | *C of E* | *Anglican church*
 - . . . Free Church
 - . . . Greek Orthodox Church
 - . . . Jehovah's witnesses
 - . . . Lutheran Church
 - . . . Methodist Church
 - . . . Mormon Church
 - . . . Pentecostal Church
 - . . . Presbyterian Church
 - . . . Roman Catholic Church | *RC church*
 - . . . Russian Orthodox Church
 - . . . Spiritualist Church
 - . . . Unitarian Church
 - . . . United Reformed Church
 - . . Hinduism

- . . Humanism
- . . Islam | *Mosques*
- . . . Shia'ite
- . . . Sufi
- . . . Sunni
- . . Judaism | *Synagogues*
- . . Paganism
- . . Quakers
- . . Religious organisations
- . . Salvation Army
- . . Secular societies
- . . Sikhism
- . **Interpreters' services** | *Interpreters service*
- . **Life events** | *Lifetime events* | *Life episodes*
- . . **Births**
- . . . Civil naming ceremonies
- . . . **Registration of births** | *Register of births, deaths and marriages* | *Registration RT:*
Records offices
- . . **Deaths**
- . . . **Bereavement**
- Bereavement counselling
- . . . **Burial** | *Walstead*
- Cemeteries | *Cemetery* | *Burial grounds* | *Cemetaries* | *Walstead*
- . . . **Coroners' office** | *Coroners*
- . . . **Cremation** | *Crematoria* | *Crematorium* | *Worthing Crematorium*
- . . . **Exhumation** | *Exhuming*
- . . . **Funeral service**
- . . . Mortuaries | *Mortuary service* | *Morgue* | *Undertakers*
- . . . **Registration of deaths** | *Register of births, deaths and marriages* | *Registration RT:*
Records offices
- . . . **Repatriation of remains**
- . . . Stillbirths | *Stillbirth*
- . . Divorce
- . . **Marriage** | *Matrimony*
- . . . **Civil weddings**
- . . . **Marriage counselling** | *Help line*
- . . . **Marriage venues** | *Venues* | *Weddings* | *Facilities for functions* | *Wedding venues*
- . . . **Registration of marriages** | *Register of births, deaths and marriages* | *Registration* |
Registrars | *Registration service* | *Register office* | *Registry office RT:* Records offices
- . **Neighbourhood and village** | *Neighbourhood/village RT:* Community safety
- . . Community associations | *Community groups* | *Community support* | *Districts* | *Communities* |
Neighbourhoods | *Steering Groups* | *Community* | *Fishersgate Community Association* | *Local groups* |
Local information | *Local support*
- . . Community centres | *Neighbourhood centres* | *Community halls* | *Parish halls*
- . . Community development | *Local development*
- . . Community services | *Community facilities* | *Local services*
- . . Neighbourhood watch | *Boat watch* | *Vehicle watch*
- . . Village halls | *Civic Hall*
- . . Village societies
- . **Twinning**
- . . Twin towns

- . . . Twin villages
- . **Voluntary organisations** | *Inner wheel* RT: Non-governmental organisations | Charities and citizens' interest groups
 - . . . Befriending schemes
 - . . . Carers groups | *Helpers*
 - . . . Charity shops
 - . . . Ex-service groups
 - . . . Friendly societies
 - . . . Ladies circles | *Ladies circle*
 - . . . Lions clubs | *Lions club*
 - . . . Rotary clubs | *Rotaract* | *Rotary*
 - . . . Round tables | *Round table*
 - . . . Self-help groups
 - . . . Soroptimists
 - . . . Trusts
 - . . . Voluntary health services | *Voluntary services* | *Charitable health services*
 - Hospital friends groups
 - Support groups
- . **Volunteering** | *Volunteer work* | *Volunteers* | *Adult Volunteer Bureau* | *CVS*
- Council, government and democracy** | *Government and democracy* | *Government* | *Democracy* | *E-democracy* | *Council and democracy*
- . **Central government** | *National government* | *Governance* | *House of Commons* | *10 Downing Street* | *Houses of Parliament*
 - . . . **Armed forces**
 - . . . **Central government departments** | *Departments* | *Directorates* | *Section* | *Division*
 - . . . **Parliament** | *MPs* | *Members of Parliament* | *Representation* | *Mediation* | *MP* | *MP's* | *Parliamentary members* | *Tim Loughton* | *Your voice*
 - . **Councils** | *Local councils* | *County council* | *District councils* | *Parish councils* | *Mayors & chairmen* | *Town councils* | *Unitary councils* | *Metropolitan councils* | *Local authorities* | *Local authority* | *DCs* | *DC* | *Functionary* | *Local papers* | *Mailings* | *Mailshots* | *Media Initiatives* | *Press* | *Press enquiries*
 - . . . **Bylaws** | *Byelaws*
 - . . . **Campaigns** | *Promotions* | *Cause* | *Drive* | *Movement* | *Lobby* | *Pressure groups* | *Demonstrations* | *Marches* | *Rallies*
 - . . . **Civic offices** | *Chairperson* | *Chairpeople* | *Chairmen* | *Chief executive* | *Chairwomen* | *Civic ambassador* | *Chairs* | *Civic dignitary* | *Leader* | *Chairman* | *Chairwoman* | *Spokesperson* | *Spokesman* | *Spokeswoman* | *Council Managers* | *Chief executives* | *Ancillary buildings* | *Buildings manager* | *Chief Executives department* | *Chief Executives office* | *Chief Executives unit* | *Civic centre manager* | *Community centre* | *Council building* | *Council office* | *Council office location* | *Facilities manager* | *Local offices* | *Office hours* | *Outlying offices* | *Parish hall* | *Patch offices*
 - Council departments | *Business units*
 - . . . Code of conduct | *Regulations* | *Rules* | *Principles* | *Protocols* | *Temporary Removal*
 - . . . **Contacts, consultation & feedback** | *Questionnaire* | *Discussion* | *Views* | *Advice* | *Audience* | *Interviews* | *Understanding* | *Promises* | *Engagement* | *Assistance* | *Comments* | *Contact numbers* | *Council telephone numbers* | *Department telephone numbers* | *Email* | *Fax* | *Phone numbers* | *Viewpoint*
 - **Compliments and complaints (council)** | *Complaints* | *Local Government Ombudsman*
 - **Contacting council officials** | *Councillors* | *County councillors* | *District councillors* | *Parish councillors* | *Contacting officials* | *Contacts for specialist areas* | *Mayors* | *Elected mayors* | *Chain of office* | *Representatives* | *Politicians* | *Directions* | *Chief* | *Political leader* | *Elected representatives* | *Board* | *Appeals* | *Elected* | *Delegate* | *City councillors* | *Island councillors* | *Metropolitan councillors* | *Shire councillors* | *Town councillors* | *Unitary councillors*

- . . . **Emergency contacts (council)** | *Emergency contacts* | *Emergency* | *Emergency Council phone numbers* | *Out of hours numbers*
- . . **Council performance** | *Performance* | *Performance standards* | *Performance management* | *Capability* | *Capacity* | *BV Plan* | *BVPI* | *Implementing e-government statement* | *Local monitoring plan* | *Modus operandi*
- . . . **Best value** | *BV* | *Effectiveness* | *Spending* | *Efficiency*
- . . . **Citizens' charter** | *Resident* | *Person* | *Public* | *Subject* | *Member of community* | *Elector* | *Signatures* | *Common* | *General* | *Accessible* | *Open to all*
- . . . **Continuous performance assessment** | *performance assessment* | *Appraisal* | *Classification* | *Goals* | *Strategy* | *Monitoring* | *Measure* | *Programme*
- . . . **Performance indicators** | *PIs* | *Measuring* | *Indicators* | *Progress* | *Aims* | *Objectives* | *Comparisons* | *Totals* | *Outcomes* | *Consequence* | *BVPI's*
- . . **Council policies and plans** | *Policies and plans* | *Strategies* | *Strategic planning* | *System* | *Guidelines* | *Corporate objectives* | *Council aim* | *Council objectives* | *Council plan* | *Council strategy* | *Key priorities* | *Mission statement*
- . . **Council procedures** | *Procurement* | *Commission* | *Delegation* | *Involvement* | *Behaviour* | *Unethical behaviour* | *Process*
- . . . Appointments procedure | *Designation* | *Placing* | *Non-elected* | *Chosen*
- . . . Complaints procedure | *View* | *Criticism* | *Suggestion* | *Opinion* | *Grievance* | *Resentment* | *Objection* | *Opposition* | *Dissent* | *Protest* | *Ombudsman*
- . . . Functioning and process of meetings | *Censure*
- . . . Functioning of committees
- . . **Council publications** | *Adult outlook* | *Adult talking news* | *Arun times* | *Connections* | *Initiatives* | *Leaflets*
- . . **Council tax and finance** | *Council tax & finance* | *Poll tax* | *Community charge* | *Tax* | *Accounts* | *Rents* | *Benefits* | *Cash flow* | *Receipts* | *Taxation* | *Internal Audit Service*
- . . . **Council tax benefits** | *Band reduction* | *Council tax enquiries* | *Valuation Officer (Council Tax)*
- . . **Council vacancies** RT: Job vacancies
- . . **Current projects**
- . . . Outsourced projects
- . . . Project management
- . . **Decision making (council)** | *Decision making* | *Constituents* | *Structure*
- . . . Cabinet | *Executive* | *Group* | *Members* | *Ruling Body* | *Committee* | *Committee meetings*
- . . . Committees | *Organisation* | *Administrative body*
- . . . Council | *District* | *Constituency*
- . . . Forward plan
- . . **Modernisation** | *Modernising local government* | *IEG* | *Implementing electronic government* | *Modernising* | *Streamline* | *Overhaul* | *Renovate*
- . . **Partnerships** | *Partners* | *Voluntary groups* | *Outsourcing* | *Collaboration* | *Alliance*
- . . . Service partnerships
- . . . Strategic partnerships | *Local strategic partnerships* | *LSPs* | *Civic partnerships* | *Community boards* | *Community forums* | *Workstreams* | *Delivery board* | *Executive group* | *Local forums*
- . . **Political structure** | *Political system* | *Politics*
- . . **Records offices** | *Records office* | *County record offices* | *CRO* RT: Registration of births | Registration of deaths | Registration of marriages
- . . **Smart cards**
- . **Data protection and freedom of information** | *Democratic rights* | *Participation*
- . . **Freedom of information**
- . . **Privacy and data protection** | *Privacy* | *Confidentiality* | *Secrecy* | *Hiding* | *Concealment* | *Discretion*

- . **Democratic processes and events** | *Events* | *Opinion poll* | *What's on* | *What's on guide* RT: Vandalism
- . . **Campaigns** | *Promotions* | *Cause* | *Drive* | *Movement* | *Lobby* | *Pressure groups* | *Demonstrations* | *Marches* | *Rallies*
- . . **Debates** | *Argument* | *Exchange* | *Question* | *Proposal*
- . . **Demonstrations or marches**
- . . **Forums** | *Assembly* | *Get together* | *Enquiry*
- . . **Hearings**
- . . **Initiatives and projects** | *Projects* | *E-GIF*
- . . **Legal proceedings** | *Legal*
- . . **News conferences**
 - . . . News announcements
- . . **Public meetings** | *Meetings* | *Finding* | *Analysis* | *Speaker*
- . . **Referendums** | *Voting/referendums* | *Referenda*
- . . **Speech or presentations**
- . . **Voting** | *Polling Station* | *Selecting*
 - . . . Postal voting
 - . . . Proxy votes | *Behalf of* | *Placeholder*
- . **Elections** | *Polling* | *Taking part* | *Results* | *Majority rule* | *Ballot* | *Choosing* | *Political representatives*
- . . **Electoral boundaries** | *Political area* | *Areas*
- . . **Electoral registration** | *Electoral roll* | *Register to vote* | *Register of electors* | *Voters* | *Voters register* | *Electorate* | *Enrollment*
- . . **Electoral services**
- . . **General elections** | *General election*
- . . **Local elections**
- . . **Mayoral elections** | *Chairman of the Council*
- . . **Running for office** | *Electoral canvas* | *Pledges* | *Assurance* | *Commitment*
- . . **Voting** | *Polling Station* | *Selecting*
 - . . . Postal voting
 - . . . Proxy votes | *Behalf of* | *Placeholder*
- . **European affairs** | *MEPs* | *Member of the European Parliament* | *European Union* | *European Community* | *European Parliament* | *Brussels* | *Members of European Parliament* | *Voting station*
- . **Information management** | *Online services* | *Enabling* | *E-Government* | *Wired communities* | *Electronic Service Delivery* | *ESD* | *Information about* | *Overview* | *Sketch* | *Information centres* | *IT* | *Electronic Government* | *Electronic service provision* | *Information sources*
- . **International affairs** RT: Imports and exports
 - . . **Development aid**
 - . . **Third world** | *Developing countries*
- . **Non-governmental organisations** | *NGOs* RT: Voluntary organisations
 - . . **Campaigning groups**
 - . . . Nuclear disarmament
 - . . . Peace groups
 - . . **Charities and citizens' interest groups** | *Charity/citizens' interest groups* RT: Voluntary organisations
 - . . . Charities | *Not for Profit*
 - Charity collections | *Flag days* | *Street collections* | *Case collections* | *Charitable collections*
 - Charity fundraising | *Fundraising - general* | *Fundraising - specific*

- Charity register
- Charity shops
- Community associations | *Community groups* | *Community support* | *Districts* | *Communities* | *Neighbourhoods* | *Steering Groups* | *Community* | *Fishersgate Community Association* | *Local groups* | *Local information* | *Local support*
- Social clubs | *Activities for older people* | *WI* | *National women's register* | *Womens Institute*
- Village societies
- **Workers' co-operatives** | *Workers co-operatives* | *Workers co-ops* RT: Trade unions
- . . . **Commercial interest groups**
- . . . **Trade unions** | *Trades unions* | *GFTU* | *GMB* | *NUT* | *TGWU* | *Unions* | *UNISON* RT:
- Workers' co-operatives
- . . **Political parties** | *Political groups*
- . . . Communist
- . . . Conservative | *Conservatives*
- . . . Cooperative
- . . . Green
- . . . Independent
- . . . Labour
- . . . Liberal democrat | *Liberal democrats*
- . . . Socialist
- . . **Public services**
- . . **Regional governments** | *Regional assemblies* | *Authority* | *Local Government* | *Asembly* | *Public Administration* | *Civil Administration* | *Municipal* | *Authorities* | *Regime* | *Administration* | *Control* | *Borough*
- . . . Government offices
- . . . Regional development | *Regional policy* | *Regional development agencies* | *RDA*
- Education and learning** | *Classes* | *Education* | *Day classes* | *Night school* | *Learning* | *Studying*
- . . **Adult and community education** | *Learning centres* | *Courses and qualifications* | *Learning access points* | *Locations & hours* | *Memberships & charges* | *Lifelong learning* | *Education centres* | *Evening classes* | *Joining* | *Fees* | *Locations and hours (learning)* | *Memberships and charges (learning)* | *Adult Learning Exchange* | *Adult Resource Centre* | *Boundstone Adult Education Centre* | *Community Education Centres* | *Course fees*
- . . . Adult education providers | *Adult education centres*
- . . . Family education
- . . . Learning partnerships
- . . . Literacy | *Reading* | *Writing* | *Spelling* | *Adult literacy*
- . . . Multicultural education
- English as a Second Language | *ESL*
- Traveller education
- . . . Numeracy | *Maths* | *Sums*
- . . . People with special needs | *Disabled* | *Children with special needs*
- . . **Distance learning**
- . . **Education welfare services**
- . . **Educational institutions** | *Educational Establishments*
- . . **Higher education**
- . . **Home education** | *Home teaching*
- . . **Job training and development** | *Personal development* | *Training and development* | *Business training* | *Computer training* | *Youth training schemes* |

Modern apprenticeships | Job training | Business skills | Business studies | ICT | Information technology | YTS | On the job training | School placement
 . **Language tuition** | *Foreign language | Tutoring*
 . **School library service** RT: Libraries
 . **Schools and colleges** | *Schools | Facilities and programmes | Advisory service | School policies | Exclusion/inclusive education | School types | Expel | Suspend | Suspension | Expulsion | Inclusive education*
 . . **Attendance** | *Presence*
 . . Boarding schools
 . . **Bullying**
 . . **Complaints about schools**
 . . **Consultations on education**
 . . **Crossing patrols**
 . . **Education welfare service** | *Educational development behaviour centres | Pupil support service | Student Support*
 . . **Educational awards and benefits** | *Free milk | Free school meals | Students | Grants | Awards | Loans and fees | Scholarships and trust funds | School schemes | Pupils | Funding | Support | Financial Support | Subsidy | Free milk in schools | Student awards | Student grants | Student loans and fees | Assistance | Discretionary grants | Free school dinners | Free school lunches | School uniform grants | Student loans*
 . . **Educational visits**
 . . Examinations | *Exams | Tests*
 . . . A and AS levels | *A and S levels | Advanced Subsidiary levels | A levels | Advanced levels | A levels*
 . . . GCSE | *General Certificate of Secondary Education*
 . . . GNVQ | *General National Vocational Qualifications*
 . . . Key Stages | *KS*
 KS2 | *Key Stage 2*
 KS3 | *Key Stage 3*
 KS4 | *Key stage 4*
 . . **Extra-curricular activities** | *After school clubs | Extra-curricula | Children in entertainment | Extra-curricula activities*
 . . . **Chaperone service**
 . . . **Music tuition**
 . . . **Performance licences**
 . . . **School holiday schemes**
 . . **Independent schools**
 . . **Information for school governors** | *School governors | Governing bodies | Governors*
 . . **Nursery schools** | *Children's Day Care Services | Nurseries | Play programmes | Playgroups | Pre-school Education*
 . . **Primary schools** | *Infant schools | Junior schools | Reception classes | First schools | Middle schools*
 . . Private schools
 . . Public schools
 . . **School admissions** | *Admissions | Entry | Admissions (schools)*
 . . **School buildings** | *Music centres | School locations*
 . . **School catering**
 . . **School standards** | *Control, standards and inspections | Education standards | School Inspections | OFSTED inspections/ reports | Types of control | Independent (public and private) | State | National Grid for Learning | Religious control | School inspectors | Types of school control | OFSTED inspections | Independent control (schools) | Religious control (schools) | State control (schools) | Ofsted reports*

- . . **School transport** | *School bus* RT: Safer routes to school | Public transport
- . . **School uniforms** | *Clothing*
- . . **Schools library service**
- . . **Secondary schools**
- . . **Special educational needs** | *Special education needs* | *Visually impaired children* | *SEN* | *Blind children* | *Partially sighted children*
- . . **Special schools** | *Gifted children* | *Hearing impaired children* | *Learning difficulties* | *Deaf children* | *Hard of hearing children* | *Mental handicap* | *Children with learning difficulties* | *Prodigies* | *Mentally handicapped*
- . . **Term dates**
- . **Teaching** | *Teachers*
- . . **Mentoring** | *Mentors*
- . . **Supply teaching**
- . **Work based learning**
- . **Youth service** | *Youth services*
- . **Youth support** | *Youth matters*
- Environment** | *Environmental protection* | *Land, structures and vehicles* | *Natural world* | *Ecology* | *Environmental Health & Protection* | *Hygiene and safety*
- . **Animal welfare** | *Pet shops* | *Animals and pests* | *Dogs* | *Guard dogs* | *Farm animals* | *Performing animals* | *Rabies* | *Zoos* | *Kennels* | *Pets* | *Zoo* | *Zoos (recreation)* | *Animals (Interest)* | *Circus animals* | *Pet food* | *Feeding Stuffs* | *Animal park* | *Catteries* | *Cattery* | *Circus* | *Dog control* | *Hydrophobia* | *Livestock* | *Menagerie* | *Riding stables* | *Stray dogs* RT: Animal licences
- . . Dangerous and wild animals | *Wild animals*
- . . **Dog registration**
- . . **Dog warden schemes** | *Dog wardens* | *Dog warden*
- . . **Importing animals**
- . . **Pet care**
- . . **Stray animals**
- . **Energy** | *Electricity* | *Public utilities*
- . . **Energy conservation** RT: Conservation
- . . Energy efficiency | *Home Energy Efficiency Scheme Grants*
- . . Renewable energy | *Green energy* | *Wind energy* | *Tidal energy* | *Solar energy* | *Solar panels*
- . **Food production and quality** RT: Food related licences
- . . **Agri food support**
- . . **Food hygiene and quality** | *Food hygiene and safety* | *Vertical food directive* | *Best before and use by dates* | *Hygiene inspections*
- . . . Food delivery vehicles | *Delivery vehicles*
- . . . Hygiene and safety certification | *Certification*
- . . . Hygiene and safety training | *Training* | *Apprentice* | *Job skills*
- . . . Mobile snack bars | *Food vans* | *Chippy* | *Kebabs* | *Burgers* | *Hamburgers* | *Hot dogs* | *Burger vans* | *Kiosks* | *Street vendors*
- . . . Salmonella
- . . **Restaurants and catering** | *Catering* | *Restaurants* | *Cooking*
- . **Land and premises**
- . . **Bridges**
- . . **Buildings** | *Built environment* | *Building work* RT: Building and construction licences
- . . . **Building alterations** | *Alterations* | *Build or extend*
- . . . Building development

- . . . Building regulations | *Planning regulations* | *Building control* | *Building inspectors* | *Inspectors of building works* | *Building safely*
- Planning applications | *Planning permission* | *Decision notices* | *Official notices* | *Planning submissions*
- Planning enforcement | *Development control*
- Change of use (buildings) | *Change of use*
- **Dangerous structures** | *Dilapidated premises* | *Dilapidated buildings* | *Unsafe buildings* | *Falling buildings* | *Buildings at Risk Register* | *Derelict buildings*
- **Demolition (buildings)** | *Demolition*
- **Design (buildings)** | *Design*
- Design guide
- **Extensions to buildings** | *Extensions* | *Extension to buildings*
- **Listed buildings** | *Buildings of historic interest* | *Section 33* | *Section 36* | *Buildings conservation*
- **Satellite dishes**
- . . . **Common land**
- . . . **Conservation** | *Harbour conservation* | *Hose pipe ban* | *Water conservation* RT: Energy conservation
- Archaeological sites and monuments
- Archaeology | *Archaeologists* | *Digs* | *Archaeological sites* | *Archaeologists digs* | *Treasure trove*
- Biodiversity
- Coast protection | *Coastal defence* | *Coastal protection*
- Conservation areas
- Conservation groups
- Historic buildings | *Abbeys* | *Cathedrals* | *Monasteries* | *Religious houses* | *Stately home* | *Mills*
- Castles | *Follies* | *Fortress* | *Ruins*
- Nature reserves | *Areas of outstanding natural beauty* | *ANOB* | *AONB* | *South Downs*
- Tree preservation | *Tree conservation*
- Urban conservation
- Wildlife conservation
- Woodland | *Forest* | *Copse* | *Forestry* | *Woods*
- . . . **Council land and property** | *Surveying* | *Ownership* | *Terrier*
- County farms
- . . . **Display advertisements and hoardings** | *Advertisements* | *Adverts* | *Advertisement control on highways* | *Advertisements ? display of* | *Advertising Signs* | *Roundabout advertising*
- Fly posting
- . . . **Parks and open spaces** | *Play areas*
- **Allotments** | *Organic growing*
- **Grazing**
- **Horticultural standards**
- **Landscaping**
- Public grounds | *Grounds*
- Grounds maintenance
- Hedges and scrub land
- Trees
- . . . **Sustainable development** | *Development* | *LA21* RT: Economic development
- Agenda 21
- . . . **Traveller sites** | *Gypsy sites*
- . . **Pests and nuisance** | *Dead animals*

- . . Animal nuisance | *Barking* | *Strays* | *Vermin*
- . . . Barking dogs
- . . . Fouling | *Dog mess* | *Dog poo* | *Dog shit*
- . . Pests | *Pest control* | *Vermin control* | *Wasp nest removal*
- . . . Ants
- . . . Bed bugs | *Bed mites*
- . . . Bees | *Bumblebees*
- . . . Beetles
- . . . Birds
- . . . Bluebottle flies
- . . . Book lice
- . . . Carpet beetles
- . . . Cockroaches
- . . . Fleas
- . . . Fumigation
- . . . House flies
- . . . Insects
- . . . Larder beetles
- . . . Lice | *Head lice*
- . . . Mice
- . . . Rats
- . . . Squirrels
- . . . Wasps | *Hornets*
- . **Planning** | *Building planning* | *Building* | *Changing* | *Transforming* | *Applications received* | *Current planning applications* | *Development control* | *Planning customer service* | *Planning leaflets* | *Planning lists*
- . . **Business planning** | *Mission statement*
- . . Compulsory purchase orders | *CPO*
- . . **Decision notices (planning)**
- . . Development planning | *Expansion*
- . . District planning
- . . **Environmental planning policies** | *EA*
- . . **Geo technical services**
- . . Green belt
- . . **Land searches** | *Land charges* | *Local searches* | *Local authority searches* | *Con29* | *Local land charges* | *Local land searches* | *Property register* | *Property searches*
- . . **Land use planning** | *Land management*
- . . **Local plan - minerals** | *Local plans*
- . . **Local plan - waste**
- . . Maps | *Cartography* | *Map - Educational establishments* | *Map - Places of Interest* | *Street Map* | *Town Centre Map*
- . . **Residential planning**
- . . **Sites and projects policies** | *Planning policy* | *Regional Planning Guidance*
- . . **Street numbering and naming**
- . . Structure plans
- . . Town planning
- . . Unitary Development Plan
- . . **Zoning**
- . **Pollution** | *Pollution control*
- . . **Air pollution** | *Air* | *Dust* | *Pollen*

- . . . Air quality | *Clean air*
- . . . Exhaust fumes
- . . . Odours | *Smells*
- . . . Smoke
- . . . Sulphur dioxide - monitoring
- . . **Hazardous and toxic substances** | *Hazardous substances RT: Road spillage*
- . . . Asbestos | *Problems with asbestos in the home*
- . . . Chemicals
- . . . Crop spraying
- . . . Lead pollution | *Lead*
- . . . Radioactive material
- . . **Land pollution** | *Land* | *Land registry* | *Land use*
- . . . Contaminated land | *Polluted land*
- . . **Light pollution**
- . . **Water pollution** | *Water* | *Swimming water and beaches* | *Water quality* | *Swimming water* | *Brown water* | *Bathing water* | *Blue flag award* | *Sea water quality*
- . . . Beaches (water)
- . . . Drainage and sewage | *Ditches and land drainage* | *Drains* | *Sanitation*
- Blocked drains | *Blockages*
- Cesspools and pits | *Cesspits*
- Ditches | *Gullies* | *Trenches*
- Effluent | *Sewage*
- Land drainage
- Rainwater gullies
- Septic tanks | *Septic tank emptying*
- Sewers
- . . . Drinking water
- . **Rubbish, waste and recycling** | *Bertie bin* | *Bertie box* | *Can banks* | *Green box* | *Kerbside recycling* | *Mini Recycling Centres* | *Onyx box* | *Paper banks* | *Surplus Office Furniture* | *Waste minimisation* | *Waste reduction*
- . . **Doorstep collection** | *Collections* | *Kerbside collections* | *Green boxes* | *Black boxes* | *Collection schemes* | *Blue bags* | *Blue sacks*
- . . **Education on recycling** | *Recycling - education*
- . . **Land fill**
- . . . Land fill tax
- . . **Recycling centres** | *Household waste recycling centres* | *Landfill sites* | *Civic amenity sites* | *Dumps* | *Tips* | *Recycling*
- . . **Recycling facilities** | *Bottle banks* | *Local recycling*
- . . **Rubbish and waste** | *Rubbish* | *Cleansing* | *Waste* | *Refuse* | *Refuse collection* | *Refuse disposal* | *Rubbish collection* | *Waste collection* | *Waste disposal* | *Disposal* | *Rubbish disposal* | *Bulky Refuse* | *Landfill* | *Refuse tip* | *Rubbish site* | *Special Collections* | *Trash collection*
- . . . **Commercial waste** | *Business and trade waste* | *Business waste* | *White bags* | *White sacks* | *Noxious* | *Poison* | *Toxic* | *Venom*
- Dangerous and poisonous waste
- Clinical waste | *Yellow sacks* | *Yellow bags* | *Medical waste* | *Sharps*
- Hazardous waste | *Toxic waste*
- Special waste | *Trade hazardous waste*
- Waste incineration | *Pyrolysis*
- Waste management and regulation | *Waste management* | *Waste- policies and plans* | *Waste regulation* | *Waste licences* | *Waste strategic plans* | *Waste strategies* | *Waste carrying licences* | *Handling licences*

. . . **Household waste** | *Bins* | *Wheelie bins* | *Refuse sacks* | *Bin bags* | *Black bags* | *Black sacks* | *Rubbish sacks* | *Household refuse* | *Domestic rubbish* | *Domestic waste*

. . . . Bulky items

. . . . Garden waste | *Green waste* | *Garden refuse* | *Grass cuttings* | *Hedge clippings*

. Composting | *Mulching* | *Compost*

. **Street care and cleaning**

. . **Animal fouling** | *Animal waste* | *Animal faeces* | *Animal litter* | *Animal tissue*

. . **Flyposting**

. . **Flytipping** | *Fly tipping* | *Dumping* | *Dump* | *Fridges: disposal of* | *Illegal tipping* | *Tip*

. . **Graffiti removal** | *Graffiti*

. . **Grass cutting**

. . **Road spillage** RT: Hazardous and toxic substances

. . **Street litter bins** | *Dog bins* | *Litter/Dustbins* | *Litter bins* | *Litter control* | *Litter collection* | *Litter removal* | *Street cleaning* | *Waste bins* | *Dustbins* | *Litter complaints* | *Street Sweeping* | *Trash*

. . **Vandalism** RT: Democratic processes and events

. **Town centre management**

. **Weather**

. . Weather forecasts | *Meteorology*

Health and social care

. **Disabilities** | *Handicap* | *Impairment*

. . **Access for disabled** | *Accessibility* | *Access* | *Disability access* | *Disabled Access* | *TAG* | *The Access Group*

. . **Children with disabilities** | *Disabled children*

. . . Link schemes

. . **Incapacity**

. . **Learning disabilities** | *Learning difficulties support* | *Self-help for people with learning difficulties*

. . . Aphasia

. . . Aspergers syndrome

. . . Autism

. . . **Day care** | *Day Care Centres* | *Day centres*

. . . Downs syndrome

. . . Dyslexia

. . . Head and brain injury

. . . Hyperactivity

. . . **Learning disabilities support**

. . . Makaton

. . . **Speaking up**

. . **Physical disability** | *Unable* | *Adaptations* | *PD*

. . . Back problems

. . . Cerebral palsy

. . . Cystic fibrosis

. . . **Day care** | *Day Care Centres* | *Day centres*

. . . **Disability equipment** | *Adaptive equipment*

. . . . Mobility

. Mobility aids

. Wheelchairs | *Wheel chair hire*

. Zimmer frames | *Walking frame*

. Telephones | *Big phones* | *Cold calling*

. . . . Dyspraxia

. . . . **Facilities grant**

- . . . **Hearing impairment** | *Hard of hearing* | *Deaf* | *Deafened*
 - British sign language
 - Hearing aids
 - Interpretation | *Translators* | *Translating* | *Signing* | *Translation services*
 - Lip reading
 - Minicom
 - Support dogs | *Guide dogs* | *Guide dogs for the blind*
 - Support for the deaf
 - Typetalk
- . . . Hemiplegia
- . . . Multiple sclerosis | *MS*
- . . . Osteoporosis
- . . . Paraplegia
- . . . Parkinsons
- . . . **Physical disability support**
- . . . Poliomyelitis
- . . . Repetitive strain injury
- . . . **Sensory impairment**
- . . . **Severe disability**
- . . . **Shop mobility**
- . . . Spina bifida
- . . . Support dogs | *Guide dogs* | *Guide dogs for the blind*
- . . . Thalidomide
- . . . **Visual impairment** | *Blindness and visual impairment* | *Blind* | *Partially-sighted* | *Partially sighted* | *Blind people* | *Visually impaired people* | *Blindness* | *Partial sightedness* | *Partially-sighted people*
 - Braille
 - Interpreters
 - Large print | *Big print*
 - Support dogs | *Guide dogs* | *Guide dogs for the blind*
 - Talking newspapers
 - Tapes services | *Talking books* | *Books on tape* | *Stories on tape*
 - Visual impairment support
- . . **Transport for the disabled** | *Orange badge/blue badge scheme* | *Orange and blue badge scheme* | *Blue badge scheme* | *Disabled parking permits*
- . **Health and medical care** | *Health authorities* | *National Health Service* | *National Health Service Trusts* | *JIP* | *NHS* | *NHS Helpline*
- . . **Alcohol, drugs and substance use** | *Alcohol Advice*
 - . . . Alcohol use | *Alcohol abuse* | *Alcohol misuse*
 - . . . Drugs use | *Drug abuse* | *Drug misuse*
 - . . . Drugs, alcohol action team | *DAAT*
 - . . . Smoking | *Cigarettes* | *Cigars* | *Pipes* | *Tobacco* | *Nicotine*
 - . . . Substance use | *Abuse* | *Misuse*
- . . **Child health**
 - . . . Paediatric services | *Children's doctor*
- . . **Complementary medicine** | *Complimentary medicine* | *Alternative medicine* | *Complementary therapies* | *Alternative therapies* | *Head massage* | *Sports massage*
 - . . . Acupressure
 - . . . Acupuncture
 - . . . Alexander technique
 - . . . Aromatherapy

- . . . Art therapy
- . . . Ayurvedic medicine
- . . . Bach flower remedies
- . . . Bowen technique
- . . . Chiropractics | *Chiropractor*
- . . . Dance therapy
- . . . Drama therapy
- . . . Healing
- . . . Herbal medicine
- . . . Homeopathy
- . . . Hypnotherapy
- . . . Indian head massage
- . . . Iridology
- . . . Life coaching
- . . . Massage
- . . . Music therapy
- . . . Naturopathy
- . . . Osteopathy
- . . . Reflexology
- . . . Reiki
- . . . Stress management
- . . **Family planning** RT: Sex education
- . . . Abortion
- . . . Contraception
- . . **Health action zone**
- . . **Health costs** | *Health entitlements*
- . . **Health education**
- . . **Health promotion**
- . . **Health visitors**
- . . **Healthy living** | *Personal health*
- . . . Diet and nutrition
- . . . First aid
- . . . Fitness | *Steps*
- . . . Heat waves
- . . . Hygiene
- . . . Life skills
- . . . Meditation
- . . . Preventative medicine
- . . . Relaxation
- . . **Illnesses and conditions**
- . . . **Conditions** | *Pain* | *Medical conditions*
- Addiction
- Alcohol use | *Alcohol abuse* | *Alcohol misuse*
- Drugs use | *Drug abuse* | *Drug misuse*
- Smoking | *Cigarettes* | *Cigars* | *Pipes* | *Tobacco* | *Nicotine*
- Allergies | *Spots*
- Obesity | *Obese* | *Fat* | *Overweight* | *Fatness*
- . . . **Illnesses** | *Illness*
- Blood and lymph
- Anaemia

- Blood and blood vessels
- Diabetes
- Haemophilia
- Cancer
 - Breast cancer
 - Hodgkin's disease
 - Leukaemia
 - Prostate cancer
 - Testicular cancer
- Cardiovascular
 - Angina
 - Raynauds and scleroma
- Common illnesses
 - Food poisoning
 - Migraine
 - Sinusitis
- Dental health
- Digestive system
 - Coeliac disease
 - Irritable bowel syndrome | *IBS*
 - Ulcer
- Ear, nose and throat
 - Menieres disease
 - Tinnitus
- Eye and vision
 - Cataract
 - Glaucoma
- Immune system
 - Lupus
- Liver diseases
 - Hepatitis
- Muscular system
 - ME fibromyalgia PVFS
 - Muscular dystrophy
- Nervous system
 - Creutz-Jacob disease | *CJD*
 - Epilepsy
 - Huntington's disease
 - Meningitis
 - Motor neurone disease
 - Neurofibramatosis
 - Parkinson's disease | *Parkinson's*
- Neurological illnesses
 - Spina bifida
- Orthopaedics
 - Ankylosing spondylitis
 - Arthritis
 - Rheumatism
 - Scoliosis
- Paediatrics | *Childhood illness*

- Cerebral palsy
- Crohn's disease
- Cystic fibrosis
- Rubella
- Rare conditions and disorders
- Leprosy
- Reproductive system
 - Childbirth
 - Endometriosis
 - Infertility
 - Miscarriage
 - Pregnancy
- Respiratory system
 - Asthma
 - Bronchitis
 - Emphysema
- Skin and hair
 - Acne
 - Burns
 - Eczema
 - Psoriasis
- Stroke
- Surgery
 - Amputation
 - Cleft lip and palate
- Urinary system
 - Cystitis
 - Incontinence
 - Kidney
- . . . **Infectious diseases** | *Infectious* | *Contagious* | *Contagious diseases* | *Epidemic* | *Infectious Disease Control* RT: Travel health
 - . . . Notification of infectious diseases
 - . . . Polio
 - . . . TB | *Tuberculosis*
 - . . . Zoonosis
- . . **Injuries**
 - . . . Head injuries
 - . . . Medical accidents
 - . . . Repetitive strain injury
 - . . . RSI
 - . . . Spinal injuries
 - . . . Sports injuries
- . . **Medical advice and support** | *Life saving*
 - . . . **HIV services and advice** | *HIV/AIDS* | *HIV services*
- . . **Mental health** | *Mentally ill* | *Mental problems* | *Crazy* | *Muddled* | *Forgetful*
 - . . . Approved social worker | *Mental welfare officer* | *ASW*
 - . . . Community mental health
 - . . . Community psychiatric nurses | *CPNs*
 - . . . Community resource teams | *Resources*
 - . . . Confusion | *Confused*

- . . . Crisis intervention teams | *Emergency team*
- Rapid response service
- . . . **Day care** | *Day Care Centres* | *Day centres*
- . . . Dementia and Alzheimer's | *Dementia* | *Dementing*
- . . . Depressive disorders
- . . . Eating disorders
- . . . Elderly mentally infirm | *Elderly mentally ill* | *EMI* | *Senile*
- . . . Emotional problems
- . . . Epilepsy
- . . . Insomnia
- . . . Mental health support
- . . . Phobias
- . . . Schizophrenia
- . . . Stress
- . . **Primary health care** | *Blood transfusions* | *PCT* | *PCG*
- . . . **Chiropody and podiatry** | *Chiropodists* | *Podiatrists* | *Feet*
- . . . **Community health services**
- . . . **Demand-responsive services**
- . . . **Dental clinics** | *Dentists*
- . . . **Doctors surgeries** | *Doctors* | *GPs* | *General practitioners* | *GP Practices* | *Health clinics* | *Medical centers* | *Talking to an MP*
- . . . **Health centres**
- . . . **Health visitors**
- . . . **Immunisations** | *Injections* | *MMR*
- . . . **Maternity services**
- . . . **Minor injuries**
- . . . **Nursing services** | *District/community nurses* | *Nurses RT: Nursing agency licenses*
- . . . **Optometric services** | *Opticians* | *Optometrists*
- . . . **Out of hours services**
- . . . **Pharmaceutical services** | *Chemists* | *Pharmacies* | *Prescriptions* | *Dispensing* | *Late night chemists*
- . . . **Physiotherapeutic services** | *Physiotherapists* | *Physio*
- . . . **Sexual health clinics**
- . . **Private health care** | *Private medicine*
- . . . **Private health centres**
- . . . **Private health clinics**
- . . . **Private hospitals**
- . . **Sex education** RT: Family planning
- . . **Travel health** RT: Infectious diseases | Tourism and travel
- . . **Treatments and therapies** | *Remedies*
- . . . Chemotherapy
- . . . Colostomy
- . . . Counselling | *Liabilities* | *Obligations*
- . . . Dialysis
- . . . HRT | *Hormone replacement therapy*
- . . . Hysterectomy
- . . . Ileostomy
- . . . Mastectomy
- . . . Occupational therapy | *OT* | *Occupational therapists*
- . . . Physiotherapy

- . . . Psychotherapy
- . . . Radiotherapy
- . . . Speech therapy
- . . . Sports therapy
- . . . Transplants
- . **Social policy**
- . . **Care needs**
- . . **Income support** | *Anti-poverty/income support* | *Dole*
- . . **Social benefits** | *Financial assistance* | *Economic help* | *Welfare* | *Carers allowance* | *Disability allowance* | *Disability benefit* | *Disability benefits* | *DSS* | *Family allowance* | *Invalid care support*
- . . . **Circumstances (benefits)** | *Circumstances*
- . . . **Council tax benefits** | *Band reduction* | *Council tax enquiries* | *Valuation Officer (Council Tax)*
- . . . **Direct payment** | *Payment methods*
- . . . **Housing benefits** | *Help with doing up your home* | *Help with redecorating your home*
- . . **Welfare rights**
- . **Social services**
- . . **Children and family care**
- . . . **Adoption and fostering** | *Adoptive parents* | *Foster Carers* | *Foster parents* | *Family Placements*
- . . . **Aftercare**
- . . . Child care | *Childcare* | *Child Minding*
- After school care
- Childminding | *Childminders*
- Day nurseries | *Day centre*
- Kids clubs
- Safety equipment | *Unsafe*
- Workplace nurseries
- . . . **Child protection** | *Paedophiles* | *Child neglect* | *Child abuse* | *Child sex abuse* | *Incest* | *Childline* | *Protecting Children*
- Children at risk
- Children in need
- . . . **Children's homes** | *Orphanages*
- . . . **Domestic violence** | *Battered wives* | *Battered women* | *Violence in the home*
- Marital disputes | *Family rows*
- . . . **Family support**
- Contact with children
- Custody of children
- Divorce
- Family mediation | *Marriage guidance* | *Independent Mediation Service*
- Furniture and clothing
- Help with parenting | *Parental responsibility*
- Holiday breaks
- Matrimonial issues | *Splitting up* | *Separation* | *Living apart* | *Marital problems*
- Parental contribution | *Child support agency* | *Csa*
- Residence orders
- Teenage parents support | *Family aide*
- . . . **Hospice care**
- . . . **Hospital discharge** | *Convalescence*
- . . . **Parenting** | *Parent Link*
- Parent and toddler groups | *Mother & toddler groups* | *Mother & baby groups*

- . . . **Respite care** | *Break*
- Adult link schemes
- Dossett boxes | *Dossett boxes*
- Short stays | *Time out*
- . . . **Shared care**
- . . . **Throughcare**
- . . **Community transport** | *Social transport* | *Social car schemes* | *Adult Community Transport*
- . . **General support care** | *Day service* | *Nursing care*
- . . . **Behaviour support service**
- . . . **Bereavement**
- Bereavement counselling
- . . . **Care assessment** | *Care eligibility criteria* | *Means testing* | *Qualifying* | *Assessment for Day Care*
- . . . **Care charges** | *Charges for services*
- . . . **Careline** | *Lifeline*
- . . . **Carer support**
- . . . **Day care** | *Day Care Centres* | *Day centres*
- . . . **Holiday support** | *Holidays*
- . . . **Home care support**
- Voluntary health services | *Voluntary services* | *Charitable health services*
- Hospital friends groups
- Support groups
- . . **Home care** | *Housework* | *Home care services* | *Care* | *Mrs Mop care programme* | *Long term residential care*
- Care plans
- Community meals
- Cooking help
- Dossett boxes | *Dossett boxes*
- Dressing help | *Dressed*
- Emergency alarms | *Panic alarms* | *Ambulance alarms*
- Alarms for elderly and disabled
- Food support | *Hot meals*
- **Health visitors**
- Help to live at home | *Domiciliary care in the home* | *Home help* | *Domiciliary care*
- Help with medication | *Pill box*
- Help with repairs | *Help with redecorating your home* | *Help with repairing your home* | *Repairs assistance grants*
- Locksmiths and plumbers
- Help with shopping | *Shopping - help*
- Housebound people | *Invalids*
- Keeping warm | *Heating* | *Fuel* | *Household fuel*
- Gas support | *Gas board* | *Gas repairs*
- Key holders
- Key safes
- Laundry
- Loneliness | *Meeting people*
- Meals on wheels
- Mobile wardens
- Residential accommodation | *Old folks homes* | *Adult Residential Care Homes* | *Care homes* | *Nursing homes* | *Residential homes*

. . . **Support for the elderly** | *Elderly people* | *Old people* | *Senior citizens* | *Pensioners* | *Age Concern* | *Older people*

. . . . Alarms for elderly and disabled

. . . . Gardening support

. . . . Help with cleaning | *Cleaning* | *Domestic work*

. . . . Help with shopping | *Shopping - help*

. . . . Help with washing | *Washing - help*

. . . . Keeping warm | *Heating* | *Fuel* | *Household fuel*

. Gas support | *Gas board* | *Gas repairs*

. . . . Personal care

. . . . Sitting services

. . . . Warden call

Housing | *Accommodation support/policies* | *House numbering* | *Postcode allocation* | *Accommodation/building types* |

Owning/renting/homeless | *Empty properties* | *Properties for sale/rent* | *Flat* | *House* | *Home* | *Place to live* | *Living* | *Lodging* | *Dwellings* |

Property | *Properties* | *Caravans* | *Properties for sale* | *For sale* |

Owning, renting and homelessness | *Finding a home* | *Housing developments* | *Where to go for help*

. **Council housing** | *Estate management* | *Letting property* | *Mortgages with the council* | *Repossessions* | *Right to buy* | *Shared ownership* | *Council flat* | *Council house* | *Local authority housing* | *Renting* | *Public housing* | *Rented accommodation* | *Housing stock* | *housing list* | *Equity share* | *Properties for rent or sale* | *Council owned property* | *Home ownership ideas* | *Home ownership options* | *Housing aims* | *Housing plans* | *Property transactions* | *Residential leaseholders*

. . **Communal facilities**

. . **Council estates parking** | *Parking (council owned)* | *Garages (vehicle storage)*

. . **Council home exchange**

. . **Council tenancies** | *Consulting tenants*

. . **Evictions** | *Bailiffs*

. . **Garages (council)** | *Lock-ups*

. . **Hard to let and easy to access properties**

. . **Home insurance** | *Home contents insurance*

. . **Housing allocations** | *Allocations* | *Choice based lettings* | *Rehousing* | *Transfers and exchanges* | *Waiting list* | *Housing grant* | *Council grant* | *Housing for people with special needs* | *Choosing a home* | *Finding a home* | *Housing register* | *Moving into a council house* | *Moving on in Housing Association homes* | *Re-housing*

. . **Introductory tenancies**

. . **Property alterations**

. . **Right to buy council house**

. . **Temporary accommodation** | *Temporary homes*

. . **Unauthorised occupation (council homes)**

. **Housing advice** | *Conveyancing* | *Build your own house* | *Home ownership* |

Owner occupied property | *Self-build* | *Houses for sale* | *Property for sale* |

Complaints about unsatisfactory living conditions | *Unfit housing* | *Overcrowding* |

Uninhabitable | *Building your own house* | *Buying and selling your house* | *Finding a home* | *Owing your own home*

. . **Accommodation certification**

. . **Homelessness** | *Homeless people* | *Rough sleepers* | *Homeless* | *Roofless* | *Sleeping rough* | *Squatting*

- . . **Housing crime** RT: Crime prevention
- . **Housing associations and co-operatives** | *Housing associations and cooperatives* | *Association* | *Housing co-ops* | *Tenants association*
- . . **Joining a housing association**
- . **Housing finance** | *Paying the rent*
- . . **Home move purchase grants**
- . . **Housing benefits** | *Help with doing up your home* | *Help with redecorating your home*
- . . **Housing rents** | *Rent* | *Arrears* | *Paying* | *Rent officer service* | *Tenants* | *Tenants and residents groups* | *Tenants participation* | *Householders* | *Residents associations* | *Tenants associations* | *Back rent* | *Debts* | *Problems with rent*
- . **Housing improvement and repairs** | *Changes/repairs and maintenance* | *Conversions* | *Loft conversions* | *Decoration* | *Insulation* | *Repairs, maintenance and safety* | *Home improvement* | *Council house repairs* | *Council house maintenance* | *Response maintenance* | *Planned maintenance* | *Renovations* | *Home adaptations* | *Doing up old houses*
- . . **Adapting homes**
- . . **Council housing repairs** | *Repairs and safety* | *Damp* | *Gas* | *Intruder alarms* | *Smoke alarms* | *Gas repairs and safety* | *Carbon monoxide poisoning* | *Damp problems* | *Mould* | *Public utilities*
- . . **Council initiatives**
- . . **Garden maintenance**
- . . **Housing grants** | *Help with fuel bills* | *Help with redecorating your home* | *Home improvement grants* | *Renovation grants*
- . . **Housing surveys**
- . . **Modernising homes**
- . **Multiple occupancy homes** | *Houses in multi occupancy (HMO)* | *Houses in multi occupancy* | *HMO* | *Shared houses* | *Shared accommodation* | *Student accommodation*
- . **Private housing** | *Private sector housing* | *Lettings* | *Private rented accommodation* | *To let bedsits* | *To let homes* | *To let houses* | *To let flats* | *To let apartments* | *Tenancy agreements* | *Tenancies* | *Occupation agreements* | *Letting landlords*
- . **Supported and sheltered housing** | *Refuges* | *Sheltered housing* | *Supported housing* | *Squatters* | *Shelter* | *Sheltered housing for older people* | *Home for special needs* | *Homes for elder people* | *Shelters*
- Jobs and careers** | *Unemployment* | *Labour force* | *Unemployed people* | *Careers service* | *Out of work* RT: Employing people
- . **Finding work** | *Work type and stages* | *Self employed* | *Work experience* | *Volunteering or internship* | *Wired working* | *Joined up working* | *White-collar workers* | *Directors* | *Workers* | *White collar* | *Blue collar* | *Jobs* | *Work* | *Home workers* | *Teleworking* RT: Recruitment
- . . **Careers advice** | *Career counselling* | *Careers service*
- . . **Job centres** | *NI* | *Employment centers* | *Job shops*
- . . **Job seekers** | *Dole* | *JSA*
- . . **Job training and development** | *Personal development* | *Training and development* | *Business training* | *Computer training* | *Youth training schemes* | *Modern apprenticeships* | *Job training* | *Business skills* | *Business studies* | *ICT* | *Information technology* | *YTS* | *On the job training* | *School placement*
- . . **Job vacancies** | *Vacancies* | *Job opportunities* | *Current vacancies* | *Vacancy* | *Situations vacant* | *Employment Opportunities with the Council* | *Jobs with the council* | *Staff openings* | *Working in the council* RT: Council vacancies
- . **Retirement**
- Legal services** | *Procurator*

- . **Civil and human rights** | *Civil/human rights* | *Freedoms*
- . **Courts**
 - . . **County courts** | *Small claims courts*
 - . . **Crown Courts**
 - . . **Magistrates courts**
- . **Equal opportunities** | *Equivalence* | *Equality* | *Diversity* | *Fairness* | *Anti-discrimination* | *Impartial* | *Discrimination* | *Equal opps* | *Sexual equality* | *Equalities* | *Inclusion*
- . **Legal advice** | *Legal counselling* | *Legal guidance*
 - . . **Community legal services**
 - . . **Legal aid**
- . **Legal professions** | *Barristers* | *Judges* | *Magistrates* | *Solicitors* | *Lawyers* | *Bench* | *Duty solicitor* | *Lawyer* | *Law Courts* | *Magistrates Court* | *Magistrates Court: Worthing, Chichester*
- . **Legislation** | *Laws* | *Statute* | *Legislative Act* | *Rights* | *Permissible* | *Jurisprudence* | *Lawful* | *Statutory* | *Unprofessional* | *Negligence* | *Rule*
 - . . Family law
- . **Police** | *Police station* | *Police stations* | *Cops*
- . **Prisons** | *Secure units*
 - . . Bail hostels
- . **Probation**
- . **Young offending** | *Young offenders* | *Youth offenders*
 - . . Youth offending team | *YOT*
- Leisure and culture** | *Culture* | *Activity Centres* | *Hire of function rooms* | *Meeting Rooms for Hire* | *Rooms for Hire* | *Sports centers* | *Venues to hire* RT: Leisure licences
 - . **Arts and entertainment** | *Entertainment* | *Arts, entertainment and culture* | *Performing arts* | *Arts venues* | *Arts groups* | *Arts* | *Shows* RT: Entertainment licences
 - . . **Arts development** | *Arts Funding*
 - . . **Cinemas** | *Movies* | *Picture house* | *Pictures*
 - . . **Circuses**
 - . . Crafts | *Handicrafts*
 - . . **Dance** | *Halls* | *Societies*
 - . . . Arabian dancing | *Arabic dance* | *Egyptian dance* | *Belly-dancing*
 - . . . Ballet
 - . . . Ballroom dancing
 - . . . Circle dancing
 - . . . Country dancing
 - . . . Disco dancing
 - . . . Folk dancing
 - . . . Historical dance
 - . . . Irish dancing
 - . . . Jazz dance
 - . . . Latin American dancing
 - . . . Line dancing
 - . . . Modern dance
 - . . . Morris dancing
 - . . . Old time dancing | *Old time*
 - . . . Religious dances
 - . . . Salsa dancing | *Salsa*

- . . . Scottish dancing | *Scottish*
- . . . Sequence dancing | *Sequence*
- . . . Square dancing | *Square*
- . . . Tap dancing | *Tap*
- . . . Tea dances
- . . **Drama** | *Acting* | *Theatre* | *Drama clubs*
- . . **Eating out**
- . . **Exhibitions**
- . . **Fairgrounds**
- . . **Fairs** | *Markets and fairs* | *Fine Food Fair* | *Speciality food fair*
- . . **Firework displays** RT: Fire safety
- . . **Literature**
- . . **Local attractions**
- . . **Music** | *Orchestral groups* | *Record shops*
 - . . . African music
 - . . . Bellringing
 - . . . Big bands
 - . . . Blues music
 - . . . Brass bands
 - . . . Chamber music
 - . . . Choirs
 - . . . Church bells
 - . . . Church music
 - . . . Composers
 - . . . Country music
 - . . . Electronic music
 - . . . Folk music
 - . . . Handbells
 - . . . Historical music
 - . . . Indian music
 - . . . Jazz music
 - . . . Modern music
 - . . . Musical instruments
 - . . . Musicals & operatics
 - . . . Orchestras
 - . . . Pipe bands
 - . . . Rock music
 - . . . West Indian music
- . . **Theatres** | *Theatre* | *Playhouse*
 - . . . Theatrical performances
- . **Children's activities**
- . **Hobbies and interests**
 - . . Amateur radio | *Ham radio*
 - . . Animals
 - . . . Wildlife
 - . . Astrology
 - . . Collecting things | *Collecting*
 - . . . Philately
 - . . Computers
 - . . . Web | *Internet* | *Surf*

- . . Crafts | *Handicrafts*
- . . Family tree
- . . Food and drink
- . . Foreign languages
- . . Fossils
- . . Games
- . . Gardening
- . . Genealogy | *Family History*
- . . Geography
- . . Geology
- . . Horoscopes
- . . International groups
- . . Languages
- . . Magic
- . . Mathematics
- . . Models
- . . Radio controlled miniatures | *Radio controlled airplanes* | *Radio controlled boats* | *Radio controlled cars*
- . . Real ale
- . . Regional groups
- . . Science
- . **Libraries RT: School library service**
- . . **Archives** | *History* | *Past* | *Records*
- . . . Diocesan records
- . . **Branch libraries**
- . . **Children's library service**
- . . **Joining a library**
- . . **Library facilities**
- . . **Library loans and fines**
- . . **Library stock sales**
- . . **Mobile libraries**
- . . Multicultural library service
- . . Reading groups
- . . **Reference libraries**
- . **Local history and heritage** | *History* | *Vintage tractors*
- . . **Archaeological services**
- . . Historic buildings | *Abbeys* | *Cathedrals* | *Monasteries* | *Religious houses* | *Stately home* | *Mills*
- . . . Castles | *Follies* | *Fortress* | *Ruins*
- . . Historic monuments | *Ancient monuments*
- . . Historic sites
- . . Historical records | *Historic records* | *Historic documents*
- . **Museums and galleries** | *Galleries* | *Museums*
- . **Parks and recreation** | *Fences* | *Parks* | *Arboriculture* | *Open spaces* | *Walks* | *Statutory registration* | *Guided walks* | *Tree Warden Scheme* | *Tree work* | *Water flumes* | *Water parks*
- . . **Allotments** | *Organic growing*
- . . Animal collections | *Wildlife parks* | *Wildlife reserves*
- . . **Beaches** | *Coast* | *Coastline* | *Seashore* | *Seaside*
- . . **Countryside RT: Public rights of way**
- . . . Access to countryside

- . . . Country parks
- . . . Country walks | *Rambling*
- . . . Countryside and nature conservation
- . . . Countryside management | *Eco-management*
- . . . Nature reserves | *Areas of outstanding natural beauty* | *ANOB* | *AONB* | *South Downs*
- . . **Gardens**
- . . . Horticulture
- . . . Public gardens
- . . **Local wildlife**
- . . **Picnic sites**
- . . **Playgrounds and adventure playgrounds**
- . . **Ranger service**
- . . **Rivers** | *Watercourses* | *Streams* | *Fluvial*
- . . . **Fishing** | *Angling* | *Fishing permits* | *Fly fishing* | *Game fishing* RT: Sports and games
- . . . Flooding
- . . . River moorings
- . . **Village greens**
- . . **Woodlands** | *Forests*
- . Social clubs | *Activities for older people* | *WI* | *National women's register* | *Womens Institute*
- . **Sports** | *Protective headgear*
- . . **Coaching and management (sports)** | *Coaching* | *Coaching and management* | *Sports supervisors*
- . . **Sports and games** | *Types of sports* RT: Fishing
- . . . Adventure sports
- Abseiling
- Ballooning
- Canoeing
- Flying & gliding
- . . . Athletics
- Gymnastics
- . . . Cue Sports
- Billiards | *Pool (cue sports)*
- Snooker
- . . . Darts
- . . . Dog racing | *Greyhounds*
- . . . Equestrian sports
- Horse racing
- Horse riding | *Riding*
- . . . Fencing
- . . . Field sports
- Archery
- Shooting
- . . . Gatika
- . . . Lawn sports
- Boccia
- Boules
- Bowls
- Croquet
- . . . Martial arts

- Aikido
- Ju jitsu
- Judo
- Karate
- Kendo
- Kung fu
- Taekwon do
- Tang soo do
- . . . Motor sport
 - Karting
 - Motocross
 - Speedway
- . . . Outdoor pursuits
 - Caving
 - Climbing
 - Cycling | *Cycle* | *Bicycles* | *Bikes* | *Cyclists* | *Cycles*
 - Cycle routes | *Cycleways* | *Bicycle* | *Cycle lanes* | *Cycling facilities*
 - Cycling proficiency | *Proficiency*
 - Golf
 - Golf courses
 - Hiking
 - Orienteering
 - Walking
- . . . Pigeon racing
- . . . Racquet sports
 - Badminton
 - Squash
 - Tennis
- . . . Ring sports
 - Boxing
 - Kick boxing
 - Wrestling
- . . . Roller Sports
 - Roller skating
 - Skateboarding
- . . . Table tennis
- . . . Team sports
 - American football
 - Baseball
 - Basketball
 - Cricket
 - Football
 - Handball
 - Hockey
 - Korfball
 - Netball
 - Polo
 - Racketball
 - Rounders
 - Rugby

- Volleyball
- . . . Water sports | *Water sports (business)*
- Boating | *Boats and boat rides*
- Diving
- Rowing
- Sailing
- Scuba
- Swimming
- Water skiing
- Windsurfing
- Yachting
- . . . Weightlifting
- . . . Winter sports
- Curling
- Ice skating
- Skiing
- Snowboarding
- . . **Sports clubs**
- . . **Sports development**
- . . **Sports facilities** | *Sports halls* | *Fitness centre* | *Fitness suites* | *Gymnasium* | *Health club* | *Keep-fit centers*
- . . . Health clubs | *Keep fit*
- . . . Sports courses and pitches | *Sports pitches* | *Sport courses* | *Sports grounds*
- . . **Sports grants and development funds** | *Grants and development funds*
- . . **Sports information and ticketing** | *Information and ticketing*
- . **Tourism and travel** | *Travel* | *Hospitality* | *Tourism* | *TICs* | *Visitor information centres* | *Visas* | *Commuting RT: Travel health*
- . . **Accommodation** | *Hostels* | *Houseboats* | *Barges* | *Night shelters* | *Shelters* | *Where to stay*
- . . . Bed and breakfast | *B&B* | *Guest house*
- . . . Camp sites | *Camping and caravan sites*
- . . . Guest houses
- . . . Hotels
- . . . Marinas
- . . . Youth hostels
- . . **Local attractions**
- . . **Places to visit**
- . . **Tourist information centres** | *Passports* | *Travel advice* | *Tourist information*
- . **Uniformed groups**
- . . Royal observer corps
- . . Territorial Army | *TA*
- . **Young people's activities** | *Information for Young People* | *Young people* | *Youth strategy*
- . . Air training corps | *ATC*
- . . Army cadet corps
- . . Beavers
- . . Boys brigade
- . . Brownies
- . . Cubs
- . . European scouts
- . . Girlguiding | *Guides*

- . . . Rainbows
- . . . Rangers
- . . Girls Brigade
- . . Girls venture corps
- . . Scouts
- . . Sea cadet corps
- . . Social clubs | *Activities for older people* | *WI* | *National women's register* | *Womens Institute*
- . . Social welfare
- . . Special interest groups
- . . Sports teams & classes
- . . Venture scouts
- . . Voluntary work | *Working for free* | *WRVS*
- . . Woodcraft folk
- . . Young Farmers
- . . Youth clubs
- . . . Church youth groups

Obsolete terms | *Economic statistics* | *Community newsletters*

- . Council documents, facts and figures | *Papers* | *Documents* | *Council year* |

Official | *Instruction*

- . . Agendas | *Declaration* | *Committee agendas*
- . . Audits | *Examination* | *Scrutiny* | *Probe* | *Check* | *Investigate* | *Account*
- . . Budgets | *Capital* | *Revenue*
- . . Census
- . . Council issued certificates | *Certificates*
- . . Council notices | *Notices* | *Announcement*
- . . Council plans | *Plans* | *Schedule* | *Timetable* | *Plan* | *Proposals* | *Schemes* | *Outlines* | *Council aims*
- . . Decisions | *Conformity* | *Abidance* | *Agreement* | *Conclusions* | *Choices* | *Selection* | *Options* | *Position* | *Plea* | *Plead* | *Request* | *Key decisions* | *Allowed* | *Interests* | *Permissions* | *Outside interests*
- . . Minutes | *Record* | *Proceedings* | *Transactions* | *Evidence*
- . . Motions
- . . News | *Local radio* | *TV* | *Telly* | *Cable TV* | *Post office* | *Public relations* | *PR* | *Press and PR*
- . . . Future developments
- . . . Local
- . . . Marketing | *Promotion*
- . . . Press release | *Stop press!* | *News release* | *Stop press* | *News releases* | *Press releases*
- . . . Regeneration news
- . . . Regional and national
- . . . Trade and professional
- . . Regional statistics | *Statistics* | *Commonly asked statistics* | *Data* | *Facts and figures*
- . . . Crime statistics | *Crime*
- . . . Health statistics | *Health* | *National Health Services*
- . . . Housing statistics
- . . . Population statistics | *Demography* | *Demographies* | *Demographics* | *Population*
- . . . Transport statistics | *Transport*
- . . . Work related statistics | *Work related*
- . . Reports | *Study*
- . . Summary
- . . Transcripts
- . Petitions

- . Surveys | *Citizen's panel* | *Focus group* | *Questionnaires* | *Consultation*
- . Village newsletters

Policing and public safety

- . **Accidents, emergencies and safety** | *Alarms* | *Accident*
 - . . **Accident prevention** | *Explosives and fireworks* | *Preventing accidents in the home* | *Lifeguards*
 - . . . Water and beach safety
 - . . **Ambulance service** | *Ambulance* | *A&E*
 - . . **Civil protection**
 - . . **Emergency phone numbers** | *999* | *Emergency numbers* | *Emergency telephone numbers*
 - . . **Emergency planning** | *Crisis* | *Disaster* | *Catastrophe* | *Air disaster* | *Contingency planning* | *Emergency plan* | *Plane crash* | *Terrorist attacks*
 - . . **Floods** | *Floodline*
 - . . . Sandbags
 - . **Coastguard** | *Coast guard* | *Beach patrols* | *Lifeboat*
 - . **Crime and law enforcement** | *Law and order* RT: Business security (crime)
 - . . **Anti-social behaviour** | *Vandals* | *Yobs* | *Hooligans* | *Noisy neighbours*
 - . . CCTV | *Security camera* | *Closed circuit television* | *Closed circuit cameras* | *Street cameras*
 - . . **Crime and disorder** | *Law breaking* | *Transgression* | *Violence* | *Unlawful* | *Illegal* | *Civil unrest* | *Public disorder*
 - . . **Crime prevention** | *Crime reduction* | *Crimestoppers* | *Safety Plan* RT: Fake goods | Housing crime
 - . . **Nuisance** | *Smell* | *Stench*
 - . . . Animal nuisance | *Barking* | *Strays* | *Vermin*
 - Barking dogs
 - Fouling | *Dog mess* | *Dog poo* | *Dog shit*
 - . . . Bonfires
 - . . . Neighbours | *Neighbourhood*
 - . . . Noise | *Noise pollution* | *Sound* | *Burglar alarms* | *Car alarms*
 - . . **Offender support**
 - . . **Offending team**
 - . . . Youth offending team | *YOT*
 - . . **Police** | *Police station* | *Police stations* | *Cops*
 - . . **Prisons** | *Secure units*
 - . . . Bail hostels
 - . **Discrimination or harassment** | *Hassle* | *Non-discrimination*
 - . . Racial discrimination | *Racial* | *Race discrimination* | *Racism*
 - . . Religious discrimination | *Religious*
 - . . Sexual discrimination | *Sexual* | *Sexual equality*
 - . **Fire fighting and rescue services** | *Fire and rescue services* | *Fire brigade* | *Fire and rescue* | *Fire Station* | *Fire services* RT: Fire safety licences
 - . . **Fire safety** | *Fire officer* RT: Firework displays
 - . . . Fire certificates
 - . . . Fire regulations | *Fire escape regulations*
 - . . **Fire safety enforcement**
 - . **Victim support**

Social issues

- . **Equal opportunities** | *Equivalence* | *Equality* | *Diversity* | *Fairness* | *Anti-discrimination* | *Impartial* | *Discrimination* | *Equal opps* | *Sexual equality* | *Equalities* | *Inclusion*

- . **Family planning** RT: Sex education
 - . . Abortion
 - . . Contraception
- . **Firearms** | *Ammunition* | *Guns*
- . **Identity cards**
- . **Immigration and nationality** | *Immigration* | *Economic migrants* | *Immigrants*
- . **Population and migration** | *Travellers* | *Gypsies* | *Romanies* RT: Ethnic communities
- . **Privacy and data protection** | *Privacy* | *Confidentiality* | *Secrecy* | *Hiding* | *Concealment* | *Discretion*
- . **Rural communities**
- . **Sexual orientation**
- . **Social inclusion**
- . **Transport and streets** | *Ports and harbours, waterways and reservoirs*
 - . **Motor vehicles, roads and parking**
 - . . **Abandoned vehicles** | *Abandoned cars* | *Car wrecks* | *Dumped cars* | *Wrecks*
 - . . **Adopted roads and highways** | *Adopted roads* | *Unadopted roads* | *Section 38 agreements* | *Adopted highways* | *Adoption of Roads*
 - . . **Bollards** | *Rising bollards*
 - . . **Bridges**
 - . . **HGV management and signing**
 - . . . Abnormal loads
 - Heavy loads
 - High loads
 - Wide loads
 - . . **MOT** | *Vehicle testing*
 - . . **Parking** | *Parking permits*
 - . . . Car parking badges | *Car parking permits*
 - . . . Car parks | *Multi-storey car parks*
 - . . . Controlled parking zones
 - . . . Disabled parking | *Handicapped parking* | *Car parking for disabled people* | *Orange badges* | *Disabled parking badges* | *Disabled badges* | *Disabled parking bays* | *Disabled parking scheme* | *Parking for the disabled*
 - Park and ride
 - Parking bays
 - Parking fines | *Parking tickets* | *Tickets* | *Traffic wardens*
 - Parking meters
 - Residents parking | *Residents Parking Schemes*
 - . . **Road building** | *Housing estate road construction specification*
 - . . **Road markings and signage** | *Road markings* | *Road signs* | *Road name signs* | *Road numbers* | *Road numbering* | *Street names* | *Yellow lines* | *Cats eyes*
 - . . **Road safety** | *Unroadworthiness* | *Road traffic accidents* | *Driving* | *Speed cameras* | *Road Safety Education* | *Traffic and Pedestrian Safety*
 - . . **Road works** | *Highways maintenance* | *Road repairs* | *Highways repairs* | *Highway maintenance* | *Streetworks* | *Street works*
 - . . **Roads and highways** | *Road* | *Traffic* | *Street* | *Avenue* | *Lane* | *Jams* | *Congestion charge* | *Cars* | *Highways*
 - . . **Safer routes to school** | *Lollipop man* | *Lollipop woman* RT: School transport
 - . . **Traffic calming** | *Speed bumps* | *Speed humps* | *Sleeping policemen*
 - . . . Speed limits | *Gatso*
 - . . **Traffic counts** | *Traffic census*

- . . **Traffic management** | *Traffic flow*
- . . . Traffic lights
- . . **Tunnels**
- . . **Weighbridges**
- . . **Weight limits** | *Lorry restrictions* | *Lorry routes* | *Road weight restrictions*
- . **Ports and harbours** | *Harbour* | *Port* | *Wharf*
- . . **Boats and shipping vessels** | *Boats* | *Boats and boat rides*
- . **Public rights of way** | *Cycling, pedestrian and other pathways* | *Definitive map* | *Highways* | *Pedestrian crossings* | *Pelican crossings* RT: Countryside
 - . . Bridleways | *Public Bridleways*
 - . . Byways | *Byeways*
 - . . Cycling | *Cycle* | *Bicycles* | *Bikes* | *Cyclists* | *Cycles*
 - . . . Cycle routes | *Cycleways* | *Bicycle* | *Cycle lanes* | *Cycling facilities*
 - . . . Cycling proficiency | *Proficiency*
 - . . Foot bridges
 - . . Footpaths
 - . . . Rural footpaths | *Rural rights of way* | *Countryside paths* | *Country footpaths*
 - . . Motorcycles | *Motorbikes*
 - . . . Motorcycle training | *Motorbike training* | *Motorcycle proficiency*
 - . . Zebra crossing | *Pedestrian / pelican / zebra crossings*
- . **Public transport** | *Public Transport Information* | *Travel enquiries* RT: School transport
 - . . **Air services** | *Air transport* | *Airplanes* | *Aeroplanes*
 - . . **Buses** | *Coaches* | *Bus services* | *Bus travel* | *Times of buses* | *Frequency of buses* | *Coach services* | *Coach stations* | *Coach travel* | *Bus* | *DoRiS* | *Double deckers* | *Fastway*
 - . . . Bus lanes
 - . . . Bus operators
 - . . . Bus passes | *OAP pass*
 - . . . Bus routes and corridors
 - . . . Bus service registration changes
 - . . . Bus shelters | *Bus stops*
 - . . . Bus specification
 - . . . Guided buses
 - . . **Fares, passes and permits** | *Travel passes* | *Rail cards* | *Bus pass* | *County card* | *Disount travel* | *OAP discounts* | *Rail card* | *Senior Citizens Rail Card* | *Taxi vouchers* | *Travel concessions*
 - . . . Fares
 - Bus-only fares
 - Concessionary permits | *Concessionary fares*
 - Train-only fares
 - Travel offers
 - . . . Transport tickets
 - Multi-journey tickets
 - Railcards
 - Time-limited travelcards
 - Travel smartcards
 - . . **Local transport links** | *Dial a ride*
 - . . **Public transport infrastructure**
 - . . . Airports | *Airfields* | *Aerodrome* | *Airfield* | *Airport - Shoreham Airport* | *Gatwick Airport*
 - . . . Bus stations
 - . . . Railway stations

- . . . Tram stops
- . . . Transport developments
- . . **Public transport investment**
- . . . Local transport plan | *Public Transport policy*
- . . **Riverboats** | *Boats and boat rides*
- . . **Taxi ranks**
- . . **Trains** | *Model railways* | *Miniature railways* | *Steam railways* | *Rail services* | *Train services* | *Railway* | *Rail* | *Rail travel* | *Station* | *Train station* | *Train times* | *Train timetable*
- . . **Trams**
- . **Reservoirs**
- . . **Boats and shipping vessels** | *Boats* | *Boats and boat rides*
- . **Road and pathway maintenance** | *Leaves* | *Road closures*
- . . Gully cleansing
- . . **Icy roads** | *Ice* | *Skid* | *Snowplough*
- . . **Manhole covers**
- . . **Pavements** | *Footways* | *Pathways* | *Dropped kerbs* | *Slabs* | *Uneven*
- . . **Potholes** | *Holes in road*
- . . **Public conveniences** | *Toilets* | *Lavatories* | *Public lavatories* | *Loos* | *Public toilets* | *Disabled toilets* | *Public loos* | *RADAR keys*
- . . **Road cleaning** | *Road sweeping* | *Street cleansing* | *Gully emptying*
- . . **Road gritting** | *Gritting* | *Road salting*
- . . **Road markings and signage** | *Road markings* | *Road signs* | *Road name signs* | *Road numbers* | *Road numbering* | *Street names* | *Yellow lines* | *Cats eyes*
- . . **Snow clearance**
- . . **Street furniture** | *Seating*
- . . . Dog litter bins
- . . . Seats | *Benches*
- . . . Street signs | *Road name signs* | *Street name plates*
- . . **Street lighting** | *Street lamps* | *Illumination* | *Footway lighting* | *Illuminated bollards* | *Street lights*
- . . Street repairs
- . . **Tree management**
- . . **Verges**
- . . . Grass verges
- . . . Weed control | *Weeds*
- . **Transport planning**
- . **Waterways**
- . . **Boats and shipping vessels** | *Boats* | *Boats and boat rides*
- . . **Canals**

A-Z Classification

A

Abandoned vehicles
Abnormal loads
Access for disabled
Accident prevention
Accidents at work
Accommodation
Adopted roads and highways
Adoption and fostering
Adult and community education
After school care
Agenda 21
Agri food support
Air pollution
Air quality
Alcohol use
Allotments
Animal health
Animal licences
Animal nuisance
Animal welfare
Animals
Ants
Archaeological sites and monuments
Archaeology
Archives
Arts and entertainment
Arts development
Asbestos
Asylum seekers
Attendance
B
Beaches
Beaches (water)
Bed and breakfast
Bed bugs
Bees
Beetles
Behaviour support service
Bereavement
Best value
Births
Blocked drains
Boats and shipping vessels
Bonfires
Bowls
Bridges

Bridleways
Building and construction licences
Building regulations
Buildings
Bulky items
Bullying
Burial
Bus lanes
Bus passes
Bus shelters
Buses
Business
Business and street trading licences
Business awards and grants
Business development
Business opportunities
Business rates
Business sectors and services
Business sites
Business support and advice
Bylaws

C

Cabinet
Calibration services
Camp sites
Campaigns
Car parking badges
Car parks
Care assessment
Care needs
Careline
Carer support
Castles
CCTV
Cemeteries
Central government
Central government departments
Cesspools and pits
Chambers of commerce
Charities
Charity fundraising
Chemicals
Child care
Child protection
Childminding
Children at risk
Children in need

Children's activities
Children's homes
Cinemas
Circuses
Citizens advice bureaux
Citizens' charter
Civil weddings
Clinical waste
Coaching and management (sports)
Coast protection
Cockroaches
Commercial properties
Commercial waste
Committees
Community and living
Community centres
Community development
Community grants
Community safety
Community services
Compliments and complaints (council)
Composting
Compulsory purchase orders
Conservation
Conservation areas
Consumer advice and protection
Contacts, consultation & feedback
Contaminated land
Controlled parking zones
Coroners' office
Council departments
Council home exchange
Council housing
Council land and property
Council performance
Council policies and plans
Council procedures
Council publications
Council tax and finance
Council tax benefits
Council tenancies
Council vacancies
Councils
Counterfeiting
Country walks
Countryside
Countryside and nature conservation
Countryside management
County farms
Crafts

Cremation
Crime and disorder
Crime and law enforcement
Crime prevention
Crop spraying
Crossing patrols
Cycling
Cycling proficiency
D
Dance
Dangerous and poisonous waste
Dangerous and wild animals
Dangerous structures
Day care
Deaths
Debt and money
Decision making (council)
Demolition (buildings)
Demonstrations or marches
Description of goods
Design guide
Diocesan records
Direct payment
Disabilities
Disabled parking
Discrimination or harassment
Display advertisements and hoardings
Dog litter bins
Dog warden schemes
Domestic violence
Drama
Drugs use
Drugs, alcohol action team
E
Eating out
Economic development
Economic regeneration
Education and learning
Education welfare services
Educational awards and benefits
Educational institutions
Effluent
Elderly mentally infirm
Elections
Electoral boundaries
Electoral registration
Electoral services
Emergency alarms
Emergency phone numbers
Emergency planning

Employing people
Energy
Energy conservation
Energy efficiency
Entertainment licences
Environment
Environmental planning policies
Equal opportunities
Ethnic support groups
European affairs
Evictions
Examinations
Exhaust fumes
Extra-curricular activities
F
Facilities grant
Fair trading
Fairgrounds
Fairs
Fake goods
Family support
Fares
Fares, passes and permits
Fire fighting and rescue services
Fire regulations
Firework displays
Fishing
Fleas
Flooding
Floods
Fly posting
Flytipping
Food hygiene and quality
Food standards
Foot bridges
Footpaths
Forward plan
Fouling
Fraud
Freedom of information
Fumigation
G
Gambling and lottery licences
Garages (council)
Garden waste
Gardens
Golf
Government offices
Graffiti removal
Grass cutting

Grass verges
Grounds maintenance
Gully cleansing
H
Hallmarking
Hazardous and toxic substances
Hazardous waste
Health action zone
Health and medical care
Health and safety
Health and safety training
Health centres
Health promotion
Health visitors
Hearing impairment
Hedges and scrub land
Help with cleaning
HGV management and signing
Historic buildings
Historic monuments
Historic sites
HIV services and advice
Hobbies and interests
Hockey
Holiday breaks
Home care support
Home education
Home move purchase grants
Homelessness
Horse riding
Hospital discharge
Household waste
Housing
Housing advice
Housing allocations
Housing associations and co-operatives
Housing benefits
Housing finance
Housing grants
Housing improvement and repairs
Housing rents
Hygiene
Hygiene and safety training
I
Icy roads
Identity cards
Immigration and nationality
Incapacity
Income support
Independent schools

Industrial properties
Infectious diseases
Information for school governors
Insects
Inspections (trading standards)
Interpreters' services
J
Job centres
Job seekers
Job training and development
Job vacancies
K
Key workers
L
Land and premises
Land fill
Land use planning
Landscaping
Learning disabilities
Legal services
Leisure and culture
Leisure licences
Libraries
Lice
Life events
Listed buildings
Local businesses and markets
Local history and heritage
Local plan - waste
Local transport links
M
Manhole covers
Maps
Marriage
Meals on wheels
Mental health
Mice
Mineral extraction, mining and quarrying
Misleading advertising
Mobile libraries
Mobile snack bars
Modernisation
Modernising homes
Money lenders
Mortuaries
MOT
Motorcycle training
Multiple occupancy homes

Museums and galleries
Music
N
Nature reserves
Neighbourhood and village
News announcements
News conferences
Noise
Nuisance
Nursery schools
O
Out of hours services
P
Parent and toddler groups
Parenting
Park and ride
Parking
Parking bays
Parking fines
Parking meters
Parks and recreation
Parliament
Pavements
Performance indicators
Personal treatment licences
Pests
Pests and nuisance
Physical disability
Picnic sites
Planning
Planning applications
Playgrounds and adventure playgrounds
Police
Political parties
Pollution
Population and migration
Postal voting
Potholes
Premises to let
Primary health care
Primary schools
Prisons
Privacy and data protection
Private housing
Proxy votes
Public conveniences
Public meetings
Public rights of way
Public schools

Public transport
R
Race relations
Radioactive material
Ranger service
Rats
Recycling centres
Reference libraries
Refugees
Residential accommodation
Respite care
Restaurants and catering
Retail shops
Retirement
Right to buy council house
River moorings
Riverboats
Rivers
Road building
Road cleaning
Road gritting
Road markings and signage
Road safety
Road works
Roads and highways
Rubbish and waste
S
Sandbags
Satellite dishes
School admissions
School standards
Schools and colleges
Secondary schools
Self employment
Sensory impairment
Severe disability
Sewers
Shop mobility
Small and medium sized enterprises
Smart cards
Smoking
Snow clearance
Social benefits
Social clubs
Social policy
Social services
Special educational needs
Special schools
Speed limits
Sports

Sports courses and pitches
Sports grants and development funds
Starting a business
Street care and cleaning
Street lighting
Street litter bins
Street numbering and naming
Street repairs
Street trading licences
Structure plans
Substance use
Sulphur dioxide - monitoring
Support for the deaf
Supported and sheltered housing
Swimming
T
Taxi and minicab licences
Taxi ranks
Tea dances
Teaching
Temporary accommodation
Theatres
Tourism and travel
Trade unions
Trading standards
Traffic calming
Traffic lights
Traffic management
Trains
Trams
Transport planning
Traveller sites
Tree preservation
Trees
Twin towns
U
Unauthorised occupation (council homes)
Unitary Development Plan
V
Victim support
Village greens
Visual impairment
Voluntary organisations
Voluntary work
Volunteering
W
Warden call
Wasps

Water and beach safety
Water meters
Water pollution
Weighbridges
Weights and measures
Welfare rights
Woodlands
Work based learning
Y

Young people's activities
Youth clubs
Youth enterprise
Youth hostels
Youth offending team
Youth service
Z
Zebra crossing

Shortcut Classification

999

Emergency phone numbers

advice

Citizens advice bureaux

arts

Arts and entertainment

benefits

Social benefits

business

Business

colleges

Higher education

community

Neighbourhood and village

consumer

Consumer advice and protection

counciltax

Council tax benefits

courses

Adult and community education

education

Education and learning

elections

Elections

enquiries

Contacting council officials

environment

Environment

events

Democratic processes and events

feedback

Contacts, consultation & feedback

health

Health and medical care

history

Local history and heritage

housing

Housing

jobs

Jobs and careers

learning

Adult and community education

libraries

Libraries

licensing
Business sectors and services
markets
Fairs
museums
Museums and galleries
news
News conferences
noise
Noise
parking
Parking
parks
Parks and recreation
pay
Housing rents
planning
Planning
policy
Social policy
property
Council land and property
publications
Council publications
recycling
Rubbish, waste and recycling
registration
Registration of births
roadsafety
Road safety
rubbish
Rubbish and waste
schools
Schools and colleges
search
Land searches
sport
Sports
tourism
Tourism and travel
transport
Transport and streets
travel
Tourism and travel
voting
Voting